Modification history

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| Release | Comments |
| Release 1 | This version released with ACM Animal Care and Management Training Package Version 4.0. |
| Release 1 | This version released with ACM Animal Care and Management Training Package Version 1.0. |

| ACMGRM302 | Perform grooms on cross breed dogs |
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| Application | This unit of competency describes the skills and knowledge required to prepare and groom the different coat types that occur in cross breed dogs. It covers selecting and safely applying appropriate grooming techniques, including scissoring and clipping, for different coat types.The unit applies to individuals working in the companion animal industry sector where grooming services of cross breed dogs are provided. They work independently and take responsibility for the quality their own work, including carrying out assigned tasks, selecting products and techniques and working to required timeframes.All work must be carried out to comply with workplace procedures according to Commonwealth and state/territory health and safety and animal welfare regulations, legislation and standards that apply to the workplace.No licensing, legislative or certification requirements apply to this unit at the time of publication. |
| Prerequisite Unit | The prerequisite units of competency for this unit are:* ACMGRM3X5\* Provide sanitary and hygiene grooms for companion animals

Note the following chain of prerequisites that also apply to this unit.

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| Unit of competency | Prerequisite requirement |
| ACMGRM3X5\* Provide sanitary and hygiene grooms for companion animals | ACMGRM2X1 Bath, dry and brush dogs  |

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| Unit Sector | Grooming (GRM) |

| Elements | Performance Criteria |
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| Elements describe the essential outcomes. | Performance criteria describe the performance needed to demonstrate achievement of the element. |
| 1. Determine grooming requirements for cross breed dogs | 1.1 Evaluate coat characteristics and conformation of cross breed dogs1.2 Investigate dog’s experience of grooming and/or clarify client requirements1.3 Evaluate coat condition and impact on general health of dog and report to client to determine grooming needs1.4 Plan individual dog’s grooming needs1.5 Select and prepare appropriate personal protective equipment (PPE) for grooming activity |
| 2. Select equipment and techniques for scissoring | 2.1 Select, prepare and maintain scissors for different cross breed coat types and different body areas according to organisational requirements and manufacturer specifications2.2 Identify and manage safety risks to people and dogs when using scissors 2.4 Identify scissoring techniques to trim coat on different body areas  |
| 3. Select equipment and techniques for clipping | 3.1 Prepare and maintain clippers during clipping according to workplace requirements and manufacturer instructions3.2 Identify and manage safety risks to people and dogs when using clippers 3.3 Select clippers and blades appropriate for different coat types and specific body areas3.4 Identify techniques for clipping different coat types and body areas |
| 4. Introduce grooming to dogs with special handling requirements | 4.1 Identify dogs with special handling requirements4.2 Condition dogs with special handling requirements to accept handling of body areas for clipping and trimming4.3 Use techniques to control, secure or restrain dogs with special handling requirements during clipping and trimming4.4 Use scissors to accustom dogs to the sensation of trimming4.5 Use clippers to introduce dogs to the sensation of clipping |
| 5. Tidy a cross breed clip | 5.1 Identify and evaluate a range of clip styles for cross breed dogs5.2 Determine previous clip style or shape5.3 Plan procedure to restore previous clip style5.4 Restore previous clip style using clippers and scissors5.5 Use other appropriate technique to complete cross breed clip |
| 6. Complete a full groom for a range of cross breed coat types  | 6.1 Select grooming methods according to coat type and individual dog’s requirements6.2 Prepare dog for grooming6.3 Select and prepare tools and equipment for grooming different cross breed coat types according to workplace standards and manufacturer instructions6.4 Complete groom using appropriate equipment and techniques for a range of cross breed coat types and needs6.5 Review groom to ensure it meets client’s requirements and agreed grooming plan |
| 7. Complete grooming process | 7.1 House and monitor dog until client arrives7.2 Return dog to client or supervisor and discuss coat maintenance requirements between grooming appointments 7.3 Clean, sanitise and store grooming equipment and audit and record supplies 7.4 Collect and dispose of waste material of according to workplace health and safety, environmental and legislative requirements7.5 Document grooming services for invoicing |

| Foundation SkillsThis section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria. |
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| Skill | Description |
| Reading | * Interpret grooming equipment instruction manuals to ensure information is correctly applied
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| Writing | * Use industry terminology when completing records
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| Oral communication | * Determine client requirements through open-ended questioning, active listening, paraphrasing and summarising
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| Numeracy | * Interpret numerical information provided with dog grooming products and equipment
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| Unit Mapping Information |
| Code and title current version | Code and title previous version | Comments | Equivalence status |
| ACMGRM302 Perform grooms on cross breed dogs | ACMGRM302 Perform a cross breed clip | Prerequisites updatedChanges to element and performance criteria wording and order for clarity New element 7Revised assessment requirements.  | No equivalent unit  |

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| Links | Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103 |

| TITLE | Assessment requirements for ACMGRM302 Perform grooms on cross breed dogs |
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| Performance Evidence |
| An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.There must be evidence (direct observation or video evidence) that the individual has:* independently performed at least five full grooms for cross breed dogs with different coat types selected from the following:
* long/drop coat
* double/heavy coat
* combination/silky coat
* fluffy/curly coat
* short/smooth coat
* wiry coat
* completed one tidy groom from one of the coat types above.

In doing the above, the individual must have:* performed a cross a cross breed groom on at least one dog with special handling requirements - select from one of:
* inexperienced, stressed or reactive dog
* senior dog or dog with restricted movement
* puppy (under 6 months)
* assessed each dog's conformation, health and coat condition and special handling requirements
* used grooming techniques to establish, maintain or restore coat for cross breed dogs
* identified dog behavioural characteristics and special requirements for at least three dogs in consultation with at least three different clients
* handled and secured dogs in a safe, low stress and humane manner
* selected, used and maintained grooming equipment according to workplace and manufacturer instructions
* selected, fitted and correctly used personal protective equipment
* completed post-grooming cleaning and housekeeping procedures
* maintained records for each dog.
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| Knowledge Evidence |
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| An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:* dog anatomy, physiology and conformation related to grooming and clipping procedures
* dog behaviour traits, including signs of distress, illness or restricted movement
* dog coat types and how to determine coat characteristics
* dog grooming products, techniques and services
* industry-recognised grooming and clipping establishment, maintenance and restoration techniques, procedures and equipment for cross breed dog coat types and conditions
* correct use of grooming equipment, including:
* clippers
* scissors
* hand stripping and carding tools
* techniques and strategies for dealing with dogs with special requirements
* lifestyle- and activity-related considerations for clipping of cross breed dogs
* safe and humane dog handling and restraint techniques and procedures
* types and transmission of zoonoses relevant to dogs
* common parasite infections for dogs and methods of prevention and control
* workplace policies, procedures and requirements, including:
* safety and emergency procedures
* hygiene and infection control
* waste disposal
* animal welfare and humane handling
* personal protective equipment suitable for activity, including gloves, masks, closed/non-slip shoes, goggles and/or earmuffs
* safe use of disinfectants and cleaning agents
* cleaning techniques, equipment and materials used in a companion animal workplace
* workplace guidelines and approaches to environmental sustainability including resource use and disposal of waste
* requirements of workplace record keeping system.
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| Assessment Conditions |
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| Assessment of skills in this unit of competency must take place under the following conditions:* physical conditions:
* a pet grooming workplace or an environment that accurately represents workplace conditions
* resources, equipment and materials:
* live cross breed dogs
* clippers, scissors and other grooming equipment
* grooming products
* PPE suitable for activity
* cleaning and sanitising products and equipment
* devices used for securing or restraining of dogs.
* relationships
* clients stipulated in the performance evidence.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards. |

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