Modification History

| Release | Comments |
| --- | --- |
| Release 1 | This version released with ACM Animal Care and Management Training Version 4.0. |
| Release 1 | This version released with ACM Animal Care and Management Training Version 1.0. |

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| ACM30120 | Certificate III in Animal Care Services |
| Qualification DescriptionThis qualification describes the skills and knowledge required to work in a broad range of roles in animal care facilities and services, including boarding/day care, breeding, shelters/holding centres, pet grooming, pet sitting and other animal businesses.The qualification allows for specialisation in:* animal care
* pet grooming
* customer service.

No licensing, legislative or certification requirements apply to this qualification at the time of publication.  |
| Entry RequirementsThere are no entry requirements for this qualification. |
| Packaging RulesTo achieve this qualification, competency must be demonstrated in: * 17 units of competency:
* 7 core units plus
* 10 elective units.

Elective units must ensure the integrity of the qualification’s Australian Qualifications Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome. Electives can be chosen to provide a general qualification or a qualification with a specialisation.For the award of the Certificate III in Animal Care Services choose:* at least 9 units from the electives in Groups A to D
* up to 1 unit from any currently endorsed Training Package or accredited course.

For the award of the Certificate III in Animal Care Services (Animal Care) choose:* at least 4 units from the electives in Group A
* up to 6 units from the electives listed in Groups A to D (not already selected)
* up to 1 unit in any currently endorsed Training Package or accredited course.

For the award of the Certificate III in Animal Care Services (Pet Grooming) choose:* all 6 units from the electives in Group B
* up to 4 units from the electives listed in Groups A to D (not already selected)
* up to 1 unit in any currently endorsed Training Package or accredited course.

For the award of the Certificate III in Animal Care Services (Customer Service) choose:* the following units from Group C:
* ACMCAS302 Provide advice on companion animal selection and general care
* BSBCUS301 Deliver and monitor a service to customers
* ACMGAS208 Source and provide information for animal care needs
* at least 1 more unit from the electives in Group C
* up to 6 units from the electives listed in Groups A to D (not already selected)
* up to 1 unit in any currently endorsed Training Package or accredited course.

Where two specialisations are completed, award of the qualification would read (for example), Certificate III in Animal Care Services (Pet Groomer, Customer Service Officer).Core Units

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| --- | --- |
| ACMGAS305 | Provide basic animal first aid  |
| ACMGAS308  | Communicate effectively with clients and team members  |
| ACMINF301 | Comply with infection control policies and procedures in animal care work |
| ACMNEW3X1 | Assess welfare status of an animal (new) |
| ACMNEW3X2 | Promote positive wellbeing for self and others in animal care workplaces  |
| ACMNEW3X4 | Identify behaviours and interact safely with animals (new) |
| ACMWHS301 | Contribute to workplace health and safety processes |

Elective UnitsGroup A Animal care

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| --- | --- |
| ACMCAN311 | Care for young animals |
| ACMCAS305 | Maintain aquascapes and aquatic animals |
| ACMGAS301 | Maintain and monitor animal health and wellbeing |
| ACMGAS302 | Provide enrichment for animals |
| ACMGAS303 | Provide nutritional requirements for animals |
| ACMGAS304 | Carry out simple breeding procedures |
| ACMGAS307 | Identify animal anatomy and physiology for animal care work |
| ACMGAS4XX | Condition animal behaviour  |
| ACMNEW3X3 | Walk and exercise dogs (new) |

Group B Pet grooming

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| --- | --- |
| ACMGRM2X1  | Bath, dry and brush domestic dogs  |
| ACMGRM301\* | Perform dog grooms on different coat types  |
| ACMGRM302\* | Provide grooms on cross breed dogs |
| ACMGRM3X5\* | Perform sanitary and hygiene grooms for companion animals  |
| ACMGRM4X1 | Enhance companion animal coat and skin condition  |
| ACMSPE304 | Provide general care of domestic dogs |

Group C Customer service

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| --- | --- |
| ACMCAS302 | Provide advice on companion animal selection and general care |
| ACMCAS303 | Provide advice on selection and care of aquatic animals |
| ACMGAS207 | Provide reception services for an animal care facility |
| ACMGAS208 | Source and provide information on animal care needs |
| BSBCUS301 | Deliver and monitor a service to customers |
| BSBCUS402 | Address customer needs |
| SIRXSLS002 | Follow point-of-sale procedures |
| SIRRRTF001 | Balance and secure point-of-sale terminal |
| SIRRINV001 | Receive and handle retail stock |
| SIRRMER001 | Produce visual merchandise displays |
| SIRRMER003 | Coordinate visual merchandising activities |

Group D General electives

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| --- | --- |
| ACMACR3X5 | Support veterinary activities in remote communities |
| ACMINF304 | Promote environmental health and safety for companion animals in remote communities |
| ACMSPE301 | Provide general care of amphibians |
| ACMSPE302 | Provide general care of birds |
| ACMSPE303 | Provide general care of common native mammals |
| ACMSPE304 | Provide general care of domestic dogs |
| ACMSPE305 | Provide general care of domestic cats |
| ACMSPE3X1  | Provide general care fish |
| ACMSPE3X2  | Provide general care of invertebrates |
| ACMSPE310 | Provide general care of mammals |
| ACMSPE311 | Provide general care of non-venomous reptiles |
| ACMSPE312 | Provide general care of rodents and rabbits |
| ACMSUS401 | Implement and monitor environmentally sustainable work practices |
| BSBFIA301 | Maintain financial records  |
| BSBFLM309 | Support continuous improvement systems and processes |
| BSBFLM312 | Contribute to team effectiveness |
| BSBINM301 | Organise workplace information |
| BSBSMB305 | Comply with regulatory, taxation and insurance requirements for the micro business  |
| BSBSMB421 | Manage small business finances |
| HLTAID003 | Provide first aid |
| HLTPOP010 | Monitor and maintain dog health in the community |

Prerequisite requirements Note: Units listed in the Prerequisite requirement column that have their own prerequisite requirements are shown with an asterisk (\*).

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| Unit of competency | Prerequisite requirement |
| ACMGRM301\* Groom dogs to meet breed style and coat requirements | ACMGRM302\* Perform grooms on cross breed dogs |
| ACMGRM302\* Perform grooms on cross breed dogs | ACMGRM3X5\* Provide sanitary and hygiene grooms for companion animals |
| ACMGRM3X5\* Provide sanitary and hygiene grooms for companion animals | ACMGRM2X1 Bath, dry and brush dogs |

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| Qualification Mapping Information

| Code and title current version | Code and title previous version | Comments | Equivalence status |
| --- | --- | --- | --- |
| ACM30120 Certificate III in Animal Care Services | ACM30117 Certificate III in Animal Studies | Redesigned qualification that includes content from three existing qualifications New units and elective specialisations added | No equivalent qualification |
| ACM30417 Certificate III in Companion Animal Services | Redesigned qualification that includes content from three existing qualifications New units and elective specialisations added | No equivalent qualification |
| ACM30617 Certificate III in Pet Grooming | Redesigned qualification that includes content from three existing qualifications New units and elective specialisations added | No equivalent qualification |

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| LinksCompanion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103 |