ACM Animal Care and Management Training Package

Pet care and animal training project – ACM qualifications development proposal

Background

Skills Impact is undertaking a project to review and redevelop the ACM qualifications related to animal attendants and trainers, pet grooming and styling, companion animals and regulation, which have not been fully reviewed since 2010. Industry has indicated that these are no longer considered fit for purpose and need to be updated to reflect current industry work practices and the changing ways animals are valued, cared for, managed and trained.

During October and November 2019, Skills Impact met with Subject Matter Experts from various sectors of the animal care and management industry from across Australia to undertake workforce functional analysis to identify the typical job roles and work functions in the industry. It has become clear that the current qualifications, especially those at Australian Qualification Framework level 3 and 4 should be redesigned to better reflect the current needs of the industry.

Below is a brief summary of the proposed changes to the qualifications covered by this project. Skills impact is seeking feedback from stakeholders on the proposed ACM qualifications set out below.

Submitting feedback

We are happy to receive feedback on any of the proposed qualifications, skill sets and new units of competency. In particular, we are keen to hear stakeholder feedback on the following two questions:
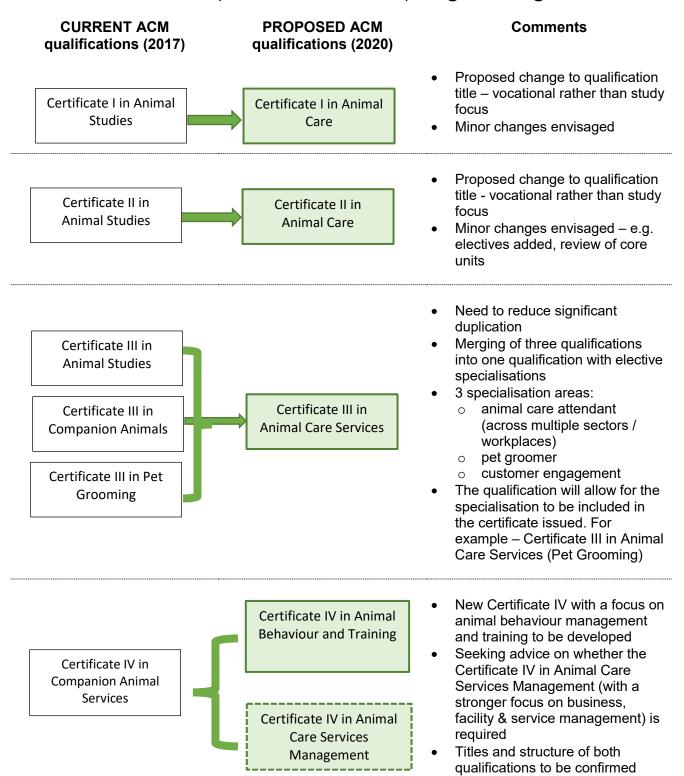
1. Do you support the concept of merging the three existing Certificate III Qualifications into the proposed Certificate III in Animal Care Services (with specialisations)? Please provide reasons for you answer.

2. Is there a need for both of the proposed Certificate IV in Animal Behaviour and Training and Certificate IV in Animal Care Services Management? Please provide reasons for you answer.

Please provide feedback on the proposed qualifications via email directly to earugay@skillsimpact.com.au by cob Friday 17 January 2020.

Proposed changes to ACM qualifications

Animal studies, companion animals & pet grooming

CURRENT ACM qualifications (2017)	PROPOSED ACM qualifications (2020)	Comments
Certificate I in Animal Studies	Certificate I in Animal Care	• Proposed change to qualification title – vocational rather than study focus • Minor changes envisaged
Certificate II in Animal Studies	Certificate II in Animal Care	• Proposed change to qualification title - vocational rather than study focus • Minor changes envisaged – e.g. electives added, review of core units

Certificate III in Animal Studies
Certificate III in Companion Animals
Certificate III in Pet Grooming
	Certificate III in Animal Care Services	• Need to reduce significant duplication
		• Merging of three qualifications into one qualification with elective specialisations
		• 3 specialisation areas:
		  o animal care attendant (across multiple sectors / workplaces)
		  o pet groomer
		  o customer engagement
		• The qualification will allow for the specialisation to be included in the certificate issued. For example – Certificate III in Animal Care Services (Pet Grooming)

Certificate IV in Companion Animal Services	Certificate IV in Animal Behaviour and Training Certificate IV in Animal Care Services Management	• New Certificate IV with a focus on animal behaviour management and training to be developed • Seeking advice on whether the Certificate IV in Animal Care Services Management (with a stronger focus on business, facility & service management) is required • Titles and structure of both qualifications to be confirmed

PROPOSED New Skill Set/s

Advanced Pet Grooming Skill set	Animal Care Leadership Skill set	• Skill set titles and units to be confirmed
Animal-assisted Services Skill Set	Animal Care Resource Management Skill Set	

Animal control & regulation

CURRENT ACM qualifications (2017)	PROPOSED ACM qualifications (2020)	Comments

Certificate IV in Animal Control and Regulation →	Certificate IV in Animal Regulation and Management	• Proposed change to qualification title
		• Redesign of qualification to allow for 4 specialisation areas:
		  o animal compliance officer
		  o investigations officer
		  o animal holding facility (pound) officer
		  o animal education officer

PROPOSED New Skill Set/s

Animal Care Support in Remote Communities Skill set	• Skill set titles and units to be confirmed • Animal Care Support in Remote Communities skill set will include units that reflect AQF level 2 or 3 outcomes
Animal Management in Remote Communities Skill set	• Animal Management in Remote Communities skill set will include units that reflect AQF level 4 outcomes

Proposed new units to be developed

Animal studies, companion animals & pet grooming

- ACMNEW2X1 Bath and dry companion animals

- ACMNEW3X2 Identify, handle and interact with companion animals safely (covering behaviour and handling)

- ACMNEW4X1 Interpret and manage companion animal behaviour (in depth knowledge of behaviour)

- ACMNEW4X2 Coordinate walk and exercise activities for companion animals (dogs?)

- ACMNEW4X3 Assess animal behavioural suitability for different purposes (including human/animal match)

- ACMNEW4X4 Work with animal-assisted service providers

- ACMNEW4X5 Apply disability awareness to animal assisted services

Animal control & regulation

- ACMACR3XX - Support veterinary activities in remote communities

- ACMACR3XX - Monitor and plan future remote community animal management activities

- ACMACR4X1 - Develop and implement an animal management plan (includes understanding of contracting of services)