

Animal Incident Management project



Summary of Feedback, Responses and Actions

March 2019

This project includes the development of 12 new units of competency and the review of 9 units of competency within the *ACM Animal Care and Management Training Package*. Draft materials were developed as a result of initial input from Subject Matter Experts and were made available for broader stakeholder consultation and feedback between 24 January – 4 March 2019. Further feedback was sort on *ACMAIMX12 Collaborate in planning sedation and anaesthesia of large animals in emergency field situations* between 7 March – 21 March 2019 due to additional changes. During this time feedback was received via email, through online surveys, as well as in person at workshops or site visits, and by telephone. Input was received from 106 stakeholders around Australia, including 15 from Registered Training Organisations, 29 from Government bodies such as fire and emergency service departments and State Training Authorities, and 62 industry representatives.

As a direct result of feedback received, a number of changes were made to the documents under review. Mostly notably:

- Terminology revised for consistency (see general section for units)
- Titles to some units have changed
- Changes to application statement, performance criteria, performance evidence and knowledge evidence in most units
- Prerequisite units added to *ACMAIMXX3* and *ACMAIMX11*.

[Visit the Skills Impact website](#) to view a full list of the documents that were submitted for consultation during this phase.

Below is a summary of the issues raised and how these issues have been dealt with. This involves a consideration of the information provided, views of industry stakeholders where known and views provided by the people who are part of the Subject Matter Expert Working Group process. Resolutions are constructed to take into account the needs and views of stakeholders to the extent possible, and to comply with the *Standards for Training Package 2012*. The resolutions may represent a compromise on one or more stakeholder views with the aim of a workable outcome for industry, State and Territory Training Authorities (STAs) and training providers.

The documents are now available to view and validate on the [Skills Impact website](#) until 5 April 2019.

Summary of feedback on units of competency

Animal Incident Management (AIM) - General changes to all units:

Application section

General statement added to all units to clarify that work must comply with health and safety and animal welfare regulations and requirements.

Terminology and content revised – it is anticipated that a Companion Volume – User Guide will be developed and contain a glossary with these terms

- Incident management system - replaces 'command and control' and 'communication protocols' and suggested alternative of 'domesticated large animal rescue'
- Incident controller – term retained as it is well known in incident management systems (alternative was rescue team leader)
- Organisational incident response plan – refers to a pre-prepared organisational plan
- Incident action plan – refers to a plan for activities to be carried out for a specific incident
- Incident debriefing – PC added to units where not already included.

Knowledge evidence

Attempts made to streamline list of knowledge points and remove some duplication. It is anticipated that a Companion Volume – User Guide will be developed for this new sector where more detailed information can be included.

Assessment conditions

Statement has been updated to:

- physical conditions:
 - skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions or an incident scene - this includes the use of simulations and scenarios where assessment would be unsafe, impractical or unethical.

Title changes

- ACMAIMXX1 *Contribute to safety at incidents involving large animals* (previously *Complete induction for incidents involving large animals*)
- ACMAIMXX2 *Participate in an incident involving large animals* (previously *Participate in a team responding to an incident involving large animals*)
- ACMAIMX11 *Undertake complex large animal incident operations* (previously *Manage complex large animal incident operations*)
- ACMAIMX12 *Collaborate in planning sedation and anaesthesia of large animals in emergency field situations* (previously *Manage complex large animal incident operations*)

Acronyms - PC – performance criteria, PE – performance evidence, KE – knowledge evidence, AC – assessment conditions, SMEs – Subject Matter Experts

Stakeholder Comments and Identified Issues	Consideration and Proposed Resolution
ACMAIMXX1 <i>Contribute to safety at incidents involving large animals</i>	

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
Industry, NSW RTO, ACT	Suggested changes to title.	Title changed from ' <i>Complete induction for incidents involving large animals</i> ' to ' <i>Contribute to safety at incidents involving large animals</i> '.
Industry, NSW	Context should include incident scenes – too much emphasis on workplaces and event sites.	Adopted with modification- some references to workplace or event site modified to make more general - added incident scenes to broaden context.
Industry, NSW	Suggestion to swap order of elements 1 and 2 and wording changes to element 3 to better reflect industry practice. Element 4 - suggest rewriting and delete PC4.5 and 4.6. Foundation Skills - interact with others: This is difficult to assess if we do this unit online. Performance evidence (PE) - remove requirement for briefing. Knowledge evidence (KE) – too detailed / a lot needs to be covered.	Adopted – elements swapped and wording revised to incident management; PC1.4 deleted as behaviour and risks covered through other PC's. Revised element 4. Retained references to workplace incident response plans. Changed FS wording to “Recognise importance of cooperation and collaboration with others...” Adopted – PE changed to be less prescriptive. Adopted – simplified KE – detail to be moved to the Companion Volume/User Guide.
Workshop, VIC (RTO & Industry)	Include more than 1 species - especially horses and cattle as the most dangerous species and most commonly involved in incidents.	Adopted – added references to prey animals (i.e. horses) and herd animals (i.e. cattle) to encourage knowledge of different species.
ACMAIMXX2 Participate in an incident involving large animals		
RTO, ACT	Too much KE in unit, support idea of removing some and placing it into the companion volume.	Adopted – simplified KE – detail to be moved to the Companion Volume/User Guide.
Industry/Govt, NSW	Clarify terminology - use incident scene management rather than command and control and communication protocols. Change title to Participate in an incident involving large animals.	Adopted – terminology changed throughout all units in PCs and Knowledge Evidence.
Industry/Govt, NSW	Combine this unit and ACMAIMXX3 Use manual techniques – as they should be delivered and assessed together.	Units kept separate - the unit is aimed for workplaces/event sites and may include tasks that don't involve manual techniques e.g. managing spectators, preparing equipment etc. If manual techniques is required then the units could be clustered and delivered together.

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
Industry/Govt, SA	PC 3.1 remove “and care”.	Adopted – now PC4.1.
Industry, NSW	Knowledge Evidence: zoonotic disease risks resulting from bites, scratches, contact with body fluids etc.	Adopted – wording changed.
Industry/Govt, NSW	<p>Elements 1 and 2 – suggested reordering of performance criteria and edits to better reflect practices and clarify terminology.</p> <p>Performance evidence – remove natural disaster scenario.</p> <p>Knowledge evidence</p> <ul style="list-style-type: none"> • "features of control and command at incident scene including – change to "incident management system. • AGAIN - not sure what you mean by communications protocols? • "using head collar" Remove using head collar. This restricts the application of improvised heads restraint techniques. Just ensure animal is restrained!! • "safe egress" or an escape route. <p>Assessment conditions – reword statement re physical conditions to clarify context (incident scenes) and scenarios.</p> <p>Suggestion to add restrain animal while vet is administering sedation/anaesthesia.</p>	<p>Adopted suggested changes to elements and PCs.</p> <p>Adopted – scenario removed from PE.</p> <p>Adopted - revised wording - removed communication protocols.</p> <p>Some KE points deleted and moved to Companion Volume.</p> <p>Adopted – revised wording – <i>“skills must be demonstrated in a workplace setting or an environment that accurately represents workplace conditions or an incident scene - this includes the use of simulations and scenarios where assessment would be unsafe, impractical or unethical.”</i></p> <p>Reviewed with SMEs - Include a reference to restraining animal while vet is administering sedation and anaesthesia was not included as not all participants may do this.</p>
Industry, SA, NSW, ACT	Concerns that people should have basic animal handling skills. Potential prerequisite units are not appropriate i.e. ACMEQU202 Handle horses safely and AHCLSK205 - Handle livestock using basic techniques. Suggest adding an element to cover.	<p>Adopted – new element 2 - Apply basic animal handling skills</p> <p>Prerequisite <i>ACMAIMXX1 Contribute to safety at incidents involving large animals</i> included in unit to strengthen safety.</p>

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
ACMAIMXX3 Use manual techniques to safely move compromised large animals		
Industry, VIC	Add to PC2.4 organisational and state (regulatory) requirements.	Adopted - added to PC.
Industry, NSW	<p>Suggested title change: Apply simple [or basic] large animal rescue techniques.</p> <p>Add prerequisite –ACMAIMXX2.</p> <p>Elements and PCs: sequence and suggested order of PCs provided to better reflect industry practice.</p> <p>Element 3 split into two. Include prepare animal and establish a hauling team.</p> <p>Ensure wording reflects that the veterinarian performs sedation or anaesthetic.</p> <p>Element 4 “rescue glide” is a proprietary piece of equipment. Use a rescue glide or appropriate equipment to safely slide the large animal.</p> <p>Performance evidence – separate Hampshire skid, barrel skid and rolling over recumbent animal – 3 distinct techniques.</p> <p>Terminology – use enclosed spaces not confined spaces.</p> <p>Knowledge evidence – references relating to transport and deceased animals – not needed.</p> <p>AC: Skills must be demonstrated in an environment or setting that represents a typical incident scene.</p>	<p>SMEs advised to retain current title as ‘rescue’ can have implications of welfare rescues.</p> <p>Adopted – addition of prerequisite unit to be confirmed at validation stage.</p> <p>Adopted - reordered some PCs and wording changes to capture intent of feedback.</p> <p>Adopted - element split in 2; haul team added.</p> <p>Adopted – change made to wording.</p> <p>Adopted - rescue glide changed to glide mat in PC4.3. Later discussion with stakeholder changed position on this – wording changed to rescue glide or other appropriate equipment where needed.</p> <p>Adopted.</p> <p>Adopted.</p> <p>Adopted – reduced repetition in KE. Handling deceased animals left in as unit may be used by racecourse/event/other workplaces.</p> <p>Adopted - changed statement for AC.</p>
ACMAIMXX4 Perform technical large animal rescues		
Industry, NSW	PC 3.1 <i>Work</i> with vet makes it sound like direct assistance which may or may not be appropriate – rephrase to <i>communicate</i> .	Adopted – PC 3.1 Changed to: “Communicate with veterinarian regarding the need for physical restraint and sedation or anaesthetics for the animal to allow safer access, provision of first aid and assistance with extrication.”
Govt, SA	Performance evidence - change wording to ‘demonstrated over 3 different scenarios’ or provided responses to 3 different scenarios.	Adopted all suggested changes including making the performance evidence less prescriptive.

Stakeholder Comments and Identified Issues	Consideration and Proposed Resolution
	<p>*cross out all the examples, these are referred to in the KE. KE add animals trapped down cliff or on top of cliff.</p>
<p>Industry, NSW</p>	<p>General: There is so much repetition in the units - I am erring towards one unit on rescue large animals. .. Just one or two additional techniques - use a mud lance and lift an animal. I am also erring towards combining this with 'Participate + use manual techniques'....Just having one unit on 'Rescue large animals'. There is a lot of content being repeated....</p> <p>Prerequisite: I think participate in a large animal rescue incident + use manual techniques MUST be pre-requisites.</p> <p>Elements and PC's: wording changes and reorganisation suggested via feedback hub</p> <ul style="list-style-type: none"> • PC1.1 As with previous units - you need to assess and plan before you brief. • Element 2 As per previous unit - you prepare equipment and route and release point. • In a technical rescue you will likely need to arrange support (water supply , crane or other machinery) • Then you need to prepare the animal - restraint, sedation or anaesthetic. <p>work with vet make makes it sound direct assistance which may or may not be appropriate – change to 3.1 Communicate with veterinarian who may be required to physically or chemically restrain, or provide first aid, to an animal...</p> <p>Element 4</p> <ul style="list-style-type: none"> • 4.1 Not assist...often only one person in the hot zone or one person getting the equipment ready. • Retrieve, inspect and prepare equipment required to extricate or lift the large animal. • Reorder PCs 4.1/4.2/4.3 This should be in prepare.... • 4.4 Difficult to assess improvisation and adaption??

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
	<p>Performance evidence</p> <ul style="list-style-type: none"> • "webbing sling lift" "hobble lift" I don't think we should be stipulating techniques or equipment. • I think evidence of preparing equipment and the animal and physically lifting large animal to safety. • "freeing an animal entangled..." This could be combined with the lifting (above). • I think three different scenarios (one which involves lifting) should provide enough evidence. <p>Knowledge evidence</p> <ul style="list-style-type: none"> • Suggested changes to knowledge evidence duplication. <p>Assessment Conditions</p> <ul style="list-style-type: none"> • skills must be demonstrated in a environment or setting that accurately represent an incident scene • You will need a crane or similar to demonstrate lifting techniques. These are VERY EXPENSIVE to hire!!! 	<p>Adopted - PE - type of vertical lift (web sling / hobble) removed. Suggested scenarios removed - left as 3 different scenarios.</p> <p>Adopted.</p> <p>Adopted - AC physical condition statement updated.</p> <p>Noted.</p>
Industry, VIC	Suggested wording changes to PCs. Split element 4 into two.	Adopted.
ACMAIMXX5 Move large animals to new locations		
Industry, NSW	KE - handling and removing deceased animals: should this module include some instruction around identifying injured or sick animals and potential isolation or separation of these animals from rest of herd?	Adopted - added PC 2.2 in revised element 2 and knowledge evidence.
Industry, NSW	<p>Application: I need the application to involve relocating animals during natural disaster events (floods and bushfire). We now have many community groups relocating animals during these events.</p> <p>Elements and PC's: Element 1 - Assess; plan; prepare; do; restore normality or conclude the operation.</p> <p>KE: "Application of safety zones" should this unit also mention swimming animals to safety (same point of balance principles).</p>	<p>Adopted - natural disasters added to application.</p> <p>Some PCs reorganised and element 2 split into 2.</p> <p>Additional information re point of balance – to be added to Companion Volume.</p>

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
	Performance evidence is too prescriptive – revise.	Adopted – PE revised to be more flexible.
RTO, NSW	Made note that moving animals sometimes requires the use of, trail bikes or quad bikes (need a licence) and riding horses.	Noted – this additional information will be added to Companion Volume to provide clarity to RTOs.
ACMAIMXX6 Coordinate large animal movement and evacuation		
Industry, NSW	Element 1: There needs to be a linkage into an incident management system - before any planning occurs. There should be 'receive a briefing from the incident controller or authorised delegate'. Typically, this person would develop an 'Incident Action Plan [IAP] for this specific tasking. IAP are usually approved by the IC. The person coordinating animal movement and evacuation would then brief all involved per the IAP.	Adopted - new PC1.1 added - Receive a briefing from the incident controller or authorised delegate to determine incident action plan requirements. Element 1 revised to focus on planning. PC2.4 moved to element 1. KE - updated and additional detail will be added to Companion Volume
ACMAIMXX7 Transport injured large animals		
Workshop, WA Industry	PCs2.2 and 2.4 - re word to be consistent with chain of command concepts e.g. follow IC instructions - not work with IC.	Adopted.
Industry, NSW	Knowledge Evidence: substitute drips for Intravenous catheters or something more formal.	Adopted – detail moved to User Guide that is currently under development.
Industry, NSW	Detailed feedback on hard copy from meeting. Wording changes suggested to PC1.2, 1.6, 2.2, 3.2-3.4 – relating to working with/assisting veterinarian. Some reorganising of PCs and wording changes to elements, PE and KE in response to edits to PCs.	Adopted.
ACMAIMXX8 Carry out casualty and post-rescue management of animals		
Industry, NSW	Knowledge Evidence: wording changes <ul style="list-style-type: none"> • swelling/inflammation • fractures - would say potential fractures 	Adopted – included: <ul style="list-style-type: none"> • swelling or inflammation • potential fractures

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
	<ul style="list-style-type: none"> • hypo or hyperthermia • put wounds somewhere • zoonotic diseases resulting from bites... 	<ul style="list-style-type: none"> • hypothermia or hyperthermia • wounds • zoonotic diseases resulting from bites, scratches and contact with body fluids.
Industry, NSW	Wording changes to PC3.3 to ensure it is clear the vet euthanases the animal. KE – add deal with media and manage communications.	Adopted – changes made to PC and KE.
ACMAIMXX9 Develop a large animal incident response plan for an organisation		
Workshop, NT	Add references to dealing with media/managing communications in relevant units.	Adopted - added to ACMAIMXX9, ACMAIMX10, ACMAIMX11.
Workshop, ACT	Consider splitting element 3 into 2 elements ie Maintain plan and promote plan.	Adopted - split element into two - “Maintain plan” and “promote plan”.
Govt, SA	Include dealing with media.	Adopted - added media to KE. Media considered as 'stakeholders'.
ACMAIMX10 Lead a team responding to a large animal incident		
Workshop, NT	Add references to dealing with media/managing communications in relevant units.	Adopted - added to ACMAIMXX9, ACMAIMX10, ACMAIMX11.
Industry, NSW	PC 1.3 consider not stipulating large animal vet (although is preferable). 4.2 in conjunction with veterinarian, if in attendance. 4.4 specie specific needs.	Adopted suggested changes to PC1.3, 4.2, 4.4.
Industry, NSW	Knowledge Evidence: add - basic large animal anatomy.	Adopted.
Industry, NSW	Application: "It covers basic incident scene command and control processes" incident management principles. Elements and PCs: – suggested reordering/sequencing. 1.3 consider not stipulating large animal vet (although is preferable). 4.2 in conjunction with veterinarian, if in attendance. PE: "developed an incident operation plan" This is more often in	Adopted - changed wording. Unit written for application in a workplace/event site - not only public incident scene. Adopted - minor word changes to PC's including; additional PC2.2 added re liaising with owner/vet and PC1.3 removed “large animal veterinarian” replaced with “veterinarian”. Adopted - PE scenarios removed, added team of at least 4 people and 2

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
	<p>the IC's head and hard to assess. Large animal incident operation dot points: involve managing [supervising] two large incidents with team of at least four people. I think we need something a little bit more complex than chasing loose animals.</p> <p>Edits to wording for consistency with other units.</p>	different scenarios.
Industry, NSW	<p>Assessment Conditions: I think we need a simulated complex large animal incident to provide adequate evidence of competency. We need to gather evidence on changing situations, adaption and improvisation (contingencies). This also requires evidence of planning and delivering the plan (briefing). This also requires evidence of good incident management principles - creating sectors, delegating roles and functions etc.</p>	<p>Adopted.</p> <p>PE - briefing team on plan added.</p> <p>FS - changing/adapting/dealing with contingencies - added to foundation skills.</p> <p>AC - statement re use of scenarios/simulations updated.</p>
ACMAIMX11 Undertake complex operations in incidents involving large animals (previously Manage complex large animal incident operations)		
Workshop, NT	<p>Add references to dealing with media/managing communications in relevant units.</p> <p>Knowledge evidence: Add reference to AIIMS system - principles and functional areas.</p>	<p>Adopted - added to ACMAIMXX9, ACMAIMX10, ACMAIMX11.</p> <p>Adopted - added to KE.</p>
Industry, SA	Add references to dealing with media/managing communications.	Adopted – PC4.4.
Industry, NSW	<p>Consider combining 'Lead a team ACMAIMX10' with ACMAIMX11 A simple unit on 'Manage a large animal incident' would be ideal. Lead...manage -this is most likely to be the same person. This avoid lots of repetition.</p>	Adopted – intent of feedback. Focus of ACMAIMX11 has changed – no need to combine the units as there is now one unit addressing leadership.
Govt, NT	ACMAIMX10 and ACMAIMX11 both deal with leadership and management skills rather than technical skills - review?	
Industry, VIC& QLD	The incident management skills [in ACMAIMX10 & ACMAIMX11] are generic and do not require to be contextualised to a specific incident or emergency type. There is a need to address complex incidents but from participant/experienced operator level rather than leader or manager. Feedback provided suggested changes to unit.	<p>Adopted – Key changes</p> <ul style="list-style-type: none"> • focus shift from “manage complex operations” to “undertake complex operations” • minor edits to application and some PCs to reflect change • element 4 split into two (with 3 extra PCs in element 4) • wording in PE updated to reflect changes.

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
Industry, SA	Need to ensure the focus is not on technical operations only or emergency services focused. This unit has application to a range of workplaces and sectors.	Adopted – reference to technical rescues/operations minimised or reworded to ensure broad coverage of sectors.
Industry, NSW	Revised draft reviewed and wording changes suggested in emailed copy: <ul style="list-style-type: none"> • Unit should apply to those undertaking complex operations and/or providing advice to the incident controller • Wording changes to application to clarify what a 'complex incident' involves – support development of companion volume to describe 'complex' operations • Change focus from manage to assist/support operations • Emphasise planning and maintaining safety • Wording changes to PCs suggested. 	Adopted intent of changes – modifications to wording provided to changes to elements 3 and 4.
Industry, VIC and QLD	Supported revised changes to units that included input from NSW/Industry. Reiterated need that the individual needs to be involved with animal extrication either physically or in providing specialist advice. Revised unit to be reviewed and validated at Melbourne workshop.	Adopted intent of changes provided as feedback over the phone – mainly title, application statement and changes to elements 3 and 4.
ACMAIMX12 Collaborate in planning sedation and anaesthesia of large animals in emergency field situations (previously Manage sedation and anaesthesia of large animals in emergency field situations)		
Workshop, NT - industry	Application - add firearm licencing to the legislations. PC2.3 expand with and or risk to people (biosecurity). KE - third bullet down add in manage expectations.	Adopted.
Workshop, NT - industry - veterinarian	Move PC4.4 re euthanasia to element 2. Remove reference to Hot/Cold zones, this terminology used by Fire Services only.	Adopted. Consulted with SMEs and stakeholders, recommendation to retain hot/cold zones as universal terminology used at an incident.

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
Govt/Industry, NSW	ACMAIMX12 will be good to include in our training for vets at university.	Noted.
Workshop, ACT	Minor wording changes captured on hard copy ie move PC 4.4 to element 2. Consider including a unit on “basic handling of animals”, or using an existing unit to import to the skill sets or imbedding this into units PCs.	Adopted - PC addressing euthanasia moved from element 4 to element 2. General comment - Reviewed potential units i.e. ACMEQU202 Handle horses safely and AHCLSK205 - Handle livestock using basic techniques – neither are really appropriate – could be included in a qualification – perhaps not as prerequisites.
Industry, NSW	PC 4.4 Add - Arrange appropriate transport to veterinary facility if indicated. Foundation Skills – Numeracy – delete adrenaline, pain and incident requirements. Performance Evidence: sedated or anaesthetised using constant rate infusion of appropriate drugs / Recovery from sedation or anaesthesia. Knowledge Evidence: add <ul style="list-style-type: none"> • salmonella, Cryptosporidium • combining sedatives and analgesics redundant / constant rate infusion. 	Adopted. Adopted. Adopted. Adopted changes.
Workshop, WA	<ul style="list-style-type: none"> • Essential unit to include reference to zones, pertinent to subject <p>In WA all emergency services use the same system - Hot/Warm/Cool Zones work well / add something about relevant framework and list in companion volume.</p>	Comment noted. Adopted - AIIMS system / Framework added to KE.
Govt, SA	agrees moving the euthanasia PC from element 4 to element 2.	Comment noted.
Industry, NSW	Title change: Perform sedation....	Focus of unit changed to team collaboration and planning rather than veterinarian specific.
Govt/Industry, NSW	1.4 question incident controller – could be police it depends on the legislation. Change to rescue team leader.	Feedback from SMEs and stakeholders is that incident controller is well known term (outside of emergency services) keep terminology.

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
Industry, ACT	4.4 should be moved to position 4.2 as humane killing should be first decision made. After that is rejected consideration of other treatments can be made.	Adopted.
Workshop, VIC	Participants discussed broadening the unit audience based on discussions in Sydney. General agreement with approach - revised unit developed for feedback.	Adopted – unit audience has expanded to be applicable to all attendees at a large animal incident rather than veterinarians or vet nurses alone.
Industry VIC, QLD, WA, ACT	Issues relating to regulatory requirements re administering sedatives and anaesthetics highlighted. Minor wording changes. Positive feedback. Suggestion of possible need for prerequisites.	Noted comments – strengthened application statement re regulatory requirements. Prerequisites not added due to audience change for unit (draft 2).
ACMACR401 Comply with animal control and regulation requirements		
	No changes made to unit. No feedback provided.	
ACMACR402 Assess and impound animals		
	No changes made to unit. No feedback provided.	
ACMACR403 Identify and respond to animal behaviour		
	No feedback on draft provided.	
ACMACR404 Manage conflict situations in an animal control and regulation environment		
	No changes made to unit. No feedback provided.	
ACMACR405 Assist with the euthanasia of sick, injured or unwanted pound animals		

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
RTO, NSW	Explained difficulties accessing veterinarians in some locations for euthanasia – regulatory restrictions on Animal Control Officers	Noted, unit will still refer to pound animals.
ACMACR406 Carry out pound procedures		
	No changes made to unit. No feedback provided.	
ACMACR407 Conduct community awareness programs		
	No changes made to unit. No feedback provided.	
ACMACR408 Coordinate seizure of animals		
	No feedback on draft provided.	
ACMACR409 Prepare and present animal control and regulation case		
	No changes made to unit. No feedback provided.	

Summary of feedback on qualifications

Certificate IV in Animal Control and Regulation

Focus at this stage is on developing Skill Sets and including Animal Incident Management (AIM) units in a range of *ACM* and *RGR* qualifications. Future projects with the potential for specialisations within a new qualification have been referred to the *Animal Care and Management Industry Reference Committee* for consideration.

Only minor changes have been made to the *Certificate IV in Animal Control and Regulation* with the addition of some of the new AIM units to the electives.

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
Certificate IV in Animal Control and Regulation		
Govt, WA	<p>Not sure why ACMAIMXX4 Perform technical large animal rescue has not been included in the suite of new units developed around Animal Incident Management?</p> <p>Is it the intention that a learner would/could take all of the AIM units and if so would that justify a specific stream within the qualification i.e. ACM40117 Certificate IV in Animal Control and Regulation (Animal Incident Management)?</p>	<p>Adopted – added to qualification as an elective.</p> <p>Focus at this stage is on developing Skill Sets and including units in a range of <i>ACM</i> and <i>RGR</i> qualifications. Future projects with the potential for specialisations within a new qualification have been referred to the <i>Animal Care and Management Industry Reference Committee</i> for consideration.</p>

Summary of feedback on skill sets

Skill set titles and units updated in view of feedback.

Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
ACMSSXXXX3 Large Animal Incident Induction Skill Set		
RTO, ACT	Suggestion to include <i>AHCLSK205 Handle livestock using basic techniques</i> or include a unit (or create a new unit) for "basic handling of animals".	Discussed with stakeholder during workshop and concluded potential units are not really appropriate ie don't cover range of species or are too detailed for needs of Skill Sets.
Govt, NT	Induction skill set has only one unit and may not be necessary. Induction is not a skill.	Noted. Skill Sets may be one unit. Title has changed to <i>Contribute to safety at incidents involving animals</i> .
ACMSSXXXX4 Large Animal Incident Team Member Skill Set		
Govt, NT	Team member and responder skill set very similar. Perhaps better if these two are merged.	Adopted – review terminology of skill set.
ACMSSXXXX7 Large Animal Incident Manager Skill Set		
Govt, NT	Incident manager is someone who controls the whole situation. Can the title be changed to Large Domestic Animal Rescue Leader? Largely operational units which are responder level units. Missing 06, 09 and 11?	Title - not changed to 'Team Leader' - rescue not included due to definitions/perceptions relating to 'rescue' of animals – needs animal incident focus. As <i>ACMAIMX11</i> focus has changed the unit combination needs to be reviewed during validation.
N/A - ACMSSXXXX8 Large Animal Incident Veterinarian Skill Set		
Industry, NT	Include either <i>AIMXX2</i> or <i>AIMXX1</i> to assist with interpersonal communication and working within a team at an animal incident.	Feedback not acted on as focus of unit <i>ACMAIMX12</i> has changed from "veterinarian" to "team collaboration" – Skill Set to be removed as not relevant? Skills not needed?

Please note: ongoing consultation is still actively being sort from all states and territories.