## **Modification history**

| Release   | Comments  |
|-----------|---|
| Release 2 | This version released with PPM Pulp and Paper Manufacturing Training Package Version 2.0. |
| Release 1 | This version released with PPM Pulp and Paper Manufacturing Training Package Version 1.0. |

| PPMSPR440         | Troubleshoot and rectify stock preparation systems  |
|-------------------|---|
| Application       | This unit of competency describes the skills and knowledge required to identify and analyse causes of system, equipment and product faults and to rectify and report on problems in the stock preparation area of a pulp or paper manufacturing facility. |
|                   | The unit applies to senior operators and production specialists who<br>troubleshoot and rectify stock preparation systems. This typically involves<br>working in a facility with complex integrated equipment and continuous<br>operations.               |
|                   | No licensing, legislative or certification requirements apply to this unit at the time of publication.  |
| Prerequisite Unit | Nil   |
| Unit Sector       | Pulp and Paper Manufacturing (PPM)  |

| Elements   | Performance Criteria   |
|--|--|
| Elements describe the essential outcomes.                | Performance criteria describe the performance needed to demonstrate achievement of the element.  |
| 1. Identify and analyse causes of system faults          | <ul> <li>1.1 Complete routine visual or physical walk to identify system faults in line with workplace health and safety and standard operating procedures (SOP)</li> <li>1.2 Interpret alarm system alerts and observations to diagnose fault type.</li> <li>1.3 Access plant operating logs to assist diagnosis</li> <li>1.4 Sample and test stock for variations from quality specifications; interpret and record results</li> </ul> |
|  | <ul><li>1.5 Analyse all information collected to identify fault type and location.</li><li>1.6 Report fault and communicate proposed actions to rectify</li><li>1.7. Select, fit, use and maintain personal protective equipment according to job requirements and task to be undertaken</li></ul>   |
| 2. Rectify system and                                    | 2.1 Follow organisational safety and SOP to shut down and isolate  |
| equipment faults   | equipment prior to fault rectification<br>2.2 By-pass faulty equipment where the process allows<br>2.3 Repair or replace faulty equipment and make corrective system<br>adjustments  |
|  | 2.4 Complete routine preventative maintenance according to organisational procedures   |
|  | 2.5 Restore system operations and advise relevant personnel of return to normal operation  |
| 3. Rectify product quality faults                        | <ul> <li>3.1 Identify variations in specified quality of stock, chemicals and water through routine visual observations</li> <li>3.2 Sample and test stock for variations from quality specifications; interpret</li> </ul>  |
|  | and record results<br>3.3 Adjust processes to rectify out-of-specification product   |
| 4. Record and report faults<br>and rectification process | <ul> <li>4.1 Document system and product faults according to organisational procedures</li> <li>4.2 Record and report diagnostic and corrective action processes to relevant personnel</li> </ul>  |

## **Foundation Skills**

This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria.

| Skill                | Description   |  |
|----------------------|---|--|
| Reading              | Interpret workplace health and safety and SOP   |  |
|                      | Interpret equipment operating logs  |  |
| Writing              | <ul> <li>Complete accurate detailed records for system and product faults,<br/>diagnostic and corrective action processes</li> </ul>                    |  |
| Numeracy             | <ul> <li>Interpret basic numerical settings on instruments, gauges and data recording equipment</li> </ul>  |  |
|                      | <ul> <li>Assess and interpret system and product data</li> </ul>  |  |
|                      | Record detailed numerical data for system and product test results  |  |
| Interact with others | <ul> <li>Provide clear comprehensive information about problems with<br/>equipment and products</li> </ul>  |  |
|                      | <ul> <li>Provide clear unambiguous information about return to normal<br/>operations to system operators and other personnel</li> </ul>                 |  |
| Get the work done    | <ul> <li>Use and assess sensory information (sight, sound, touch, smell,<br/>vibration, temperature) to respond to system and product faults</li> </ul> |  |

|   |  |   | I                  |
|---|--|---|--------------------|
| Code and title<br>current version   | Code and title previous version  | Comments  | Equivalence status |
| PPMSPR440<br>Troubleshoot and<br>rectify stock<br>preparation<br>systems<br>Release 2 | PPMSPR440<br>Troubleshoot and<br>rectify stock<br>preparation systems<br>Release 1 | Performance criteria<br>added, minor changes<br>to knowledge evidence | Equivalent unit    |

| Links | Companion Volumes, including Implementation Guides, are available at VETNet:                       |
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|       | https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=12998f8d-<br>d0ac-40bc-a69e-72a600d4fd93 |

| TITLE  |  | Assessment requirements for PPMSPR440 Troubleshoot and rectify stock preparation systems  |
|--|--|---|
| Perfo  | mance Evidence   |   |
| unit. Th<br>iden<br>twic<br>sele<br>use<br>rob<br>con<br>pre<br>iden<br>type | ere must be evidence the<br>httified and rectified fault<br>the in line with required evidence in<br>ected and used appropri-<br>ad electronic and other of<br>otics to control equipment<br>inmunicated effectively apparation systems<br>httified, analysed causes<br>es including:<br>refining system<br>blending system<br>broke system<br>cleaning system<br>water recovery system<br>chemical and additive propertion and tested stock for<br>the system of the system of the system<br>the system of the system of the system<br>the system of the sy | is in plant, equipment and product quality and system performance, at lease<br>enterprise intervals, relevant to stock preparation systems<br>iate trouble shooting methods in stock preparation systems<br>control systems, including portable control devices, touch screens or<br>ent and processes during troubleshooting<br>and working safely with others, in the work area when rectifying stock<br>is and rectified system and equipment faults for stock preparation system<br>oblants<br>for variations from quality specifications<br>ed records for system and product faults, diagnostic and corrective action |
|  |  |   |
|  | ledge Evidence   |   |
| elemen   | ts and performance crite<br>anisational procedures<br>use of personal protect<br>equipment lock out and  | d isolation procedures<br>d hazardous substances, including spill and disposal guidelines   |
| •<br>•<br>•  | plant permit systems a high risk load shifting li  | umentation and processes  |
| • pur  | tem layout for stock pre   |   |
| • ope<br>• rela<br>• trou  | eration and application on the second s   | of electronic and other control systems<br>components of stock preparation plant, processes and associated services<br>that can be applied across system and problem faults in stock preparation  |
| •  | equipment faults<br>deviations from operati<br>deviations from quality   | onal specifications for equipment<br>specifications for stock<br>as and equipment required to:  |

- restore system operation •
- purpose of, and processes for sampling and testing stock quality, plant and system operations •
- quality requirements for different types of stock
- effect of process adjustments on stock quality and productivity
- organisational procedures:

## Knowledge Evidence

- standard operating procedures specific to inspecting and rectifying faulty stock preparation equipment and product
- communication reporting lines
- recording and reporting system and product faults, diagnostic and corrective action processes.

## **Assessment Conditions**

Assessment of skills must take place under the following conditions:

- physical conditions:
- a workplace or a productive environment that accurately reflects performance in a workplace
- resources, equipment and materials:
  - access to the full range of equipment involved in integrated continuous manufacturing of stock preparation systems in a pulp or paper manufacturing facility
  - testing equipment for stock
  - maintenance tools and equipment and consumables for stock preparation equipment
  - PPE suitable for inspecting and rectifying faulty stock preparation equipment and product
- specifications:
  - organisational workplace health and safety and standards for stock preparation systems in a pulp or paper mill
  - template documents for recording system and product faults, diagnostic and corrective action processes operating procedures for inspecting and rectifying faulty stock preparation equipment and product.

Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards.

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