Modification history

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| Release | Comments |
| Release 1 | This version released with FWP Forest and Wood Products Training Package Version 7.0. |

| FWPCOT3XXX | Apply communication protocols in vegetation clearing and clean-up operations in bushfire zone |
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| Application | This unit of competency describes the skills and knowledge required to recognise the command and communication structure that applies in bushfire zones and to communicate effectively with others involved in vegetation clearing and clean-up operations on private and public land, including main roads.  The unit applies to contractors, including harvesting operators and arborists, who are engaged in vegetation clearing and clean-up operations in bushfire zone.  No occupational licensing, legislative or certification requirements apply to this unit at the time of publication. |
| Prerequisite Unit | Nil |
| Unit Sector | Common Technical (COT) |

| Elements | Performance Criteria |
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| Elements describe the essential outcomes. | Performance criteria describe the performance needed to demonstrate achievement of the element. |
| 1. Communicate with relevant personnel in vegetation clearing and clean-up operations in bushfire zone | 1.1 Recognise roles and authority of personnel in relevant command and communication structure  1.2 Participate in briefing and debriefing activities as requested by appropriate personnel  1.3 Identify and communicate situational needs using appropriate communication skills and communication technologies via the command and communication structure  1.4 Use correct terminology to facilitate effective communication with others involved in vegetation clearing and clean-up operations in bushfire zone  1.5 Communicate requirements to team members clearly and in a manner that reflects an appropriate level of authority  1.6 Seek and follow direction, advice and assistance as required and appropriate to the situation according to chain of command  1.7 Recognise and resolve communication difficulties and problems using appropriate communication techniques and technologies |
| 2. Convey complex information related to vegetation clearing and clean-up operations in bushfire zone | 2.1 Convey complex information clearly and accurately to appropriate personnel  2.2 Monitor recipient understanding of information and adjust mode of communication as required |
| 3. Overcome barriers to communication encountered in vegetation clearing and clean-up operations in bushfire zone | 3.1 Identify barriers to effective communication and implement solutions within own scope of responsibility or report to appropriate personnel according to communication plan  3.2 Respond to conflict and potential for conflict with team members, bushfire agency personnel, people affected by bushfires, community representatives and others in a manner that prevents escalation |

| Foundation Skills  This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria. | |
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| Skill | Description |
| Reading | * Read organisational charts and other documentation detailing command and communication structures |
| Writing | * Write basic reports using familiar language and technical terms |
| Oral Communication | * Use appropriate vocabulary including technical language directly relevant to role |

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| Unit Mapping Information | | | |
| Code and title current version | Code and title previous version | Comments | Equivalence status |
| FWPCOT3XXX Apply communication protocols in vegetation clearing and clean-up operations in bushfire zone | Not applicable | The unit has been created to address a skill or task required by industry that is not covered by an existing unit. | New unit |

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| Links | Companion Volumes, including Implementation Guides, are available at VETNet:  https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47 |

| TITLE | Assessment requirements for FWPCOT3XXX Apply communication protocols in vegetation clearing and clean-up operations in bushfire zone |
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| Performance Evidence | |
| An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.  There must be evidence that the individual participated in a bushfire vegetation clearing or clean-up operation on the fire ground or in the immediate/short term post-fire recovery phase in two different locations, either on private or public land including main roads.  In performing each of these activities, the individual has:   * communicated effectively with people involved in the bushfire vegetation operation in line with the command and communications structure * used correct terminology when communicating with people involved in the bushfire vegetation operation * participated in briefing and debriefing activities * communicated complex information related to the bushfire vegetation operation according to chain of command * recognised communication barriers or possible conflict situations with team members or others in the bushfire zone, and devised solutions within own area of responsibility. | |

| Knowledge Evidence |
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| An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of   * bushfire and post-bushfire command and communications structure including: * management structure * communications plan * radio channels * strategic telephone numbers * digital platforms * purpose, scheduling and format of briefings and debriefings related to bushfire vegetation operations * bushfire warnings and advice applicable in bushfire zones * bushfire recovery plans and workplace procedures in relation to bushfire vegetation operations * layout of area under control and potential obstacles for contractors and others involved in bushfire vegetation operations * procedures for contacting emergency personnel and other relevant stakeholders during bushfire vegetation operations * safe working system and workplace procedures in bushfire vegetation operations * stakeholders in bushfire and post-bushfire vegetation operations including: * contractors * bushfire agency * bushfire recovery personnel * people affected by bushfires * community representatives * terminology used in bushfire and post-bushfire operations and in relation to bushfire vegetation clearing and clean-up operations * procedures for communicating and confirming understanding of complex information related to bushfire vegetation operations * typical communication difficulties and problems that may occur in bushfire vegetation operations and the appropriate action to be taken in each case. |

| Assessment Conditions |
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| Assessment of the skills in this unit of competency must take place under the following conditions:   * physical conditions: * skills must be demonstrated in a work environment or an environment that accurately represents workplace conditions * resources, equipment and materials: * communication plan used in bushfire and post-bushfire operations * communications systems used in bushfire and post-bushfire operations * specifications: * organisational description of chain of command in bushfire and post-bushfire operations.     Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards. |

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| Links | Companion Volume implementation guides are found in VETNet - <https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47> |