Modification History

| Release | Comments |
| --- | --- |
| Release 2 | This version released with ACM Animal Care and Management Training Version 4.0. |
| Release 1 | This version released with ACM Animal Care and Management Training Version 1.0. |

|  |  |
| --- | --- |
| ACM30120 | Certificate III in Animal Care Services |
| Qualification Description  This qualification describes the skills and knowledge required to work in a broad range of roles in animal care facilities and services, including boarding/day care, breeding, shelters/holding centres and other animal businesses.  The qualification allows for specialisation in:   * animal care * pet grooming * customer service.   No licensing, legislative or certification requirements apply to this qualification at the time of publication. | |
| Entry Requirements  There are no entry requirements for this qualification. | |
| Packaging Rules  To achieve this qualification, competency must be demonstrated in:   * 16 units of competency: * 6 core units plus * 10 elective units.   Elective units must ensure the integrity of the qualification’s Australian Qualifications Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome. Electives can be chosen to provide a general qualification or a qualification with a specialisation.  For the award of the Certificate III in Animal Care Services choose:   * at least 9 units from the electives in Groups A to D * up to 1 unit from any currently endorsed Training Package or accredited course.   For the award of the Certificate III in Animal Care Services (Animal Carer) choose:   * at least 4 units from the electives in Group A * up to 6 units from the electives listed in Groups A to D (not already selected) * up to 1 unit in any currently endorsed Training Package or accredited course.   For the award of the Certificate III in Animal Care Services (Pet Groomer) choose:   * all 6 units from the electives in Group B * up to 4 units from the electives listed in Groups A to D (not already selected) * up to 1 unit in any currently endorsed Training Package or accredited course.   For the award of the Certificate III in Animal Care Services (Customer Service Officer) choose:   * the following units from Group C: * ACMCAS302 Provide advice on companion animal selection and general care * ACMGAS207 Provide reception services for an animal care facility * ACMGAS209 Provide information on companion animal products and services * at least 1 more unit from the electives in Group C * up to 6 units from the electives listed in Groups A to D (not already selected) * up to 1 unit in any currently endorsed Training Package or accredited course.   Where two specialisations are completed, award of the qualification would read (for example), Certificate III in Animal Care Services (Pet Groomer, Customer Service Officer).  Core Units   |  |  | | --- | --- | | ACMGAS3xx | Provide basic animal first aid | | ACMGAS308 | Communicate effectively with clients and team members | | ACMNEW3X1 | Assess welfare status of an animal (new) | | ACMNEW3X2 | Promote positive wellbeing in animal care industries (new) | | ACMNEW3X4 | Identify behaviours and interact safely with animals (new) | | ACMWHS301 | Contribute to workplace health and safety processes |   Elective Units  Group A Animal carer   |  |  | | --- | --- | | ACMCAN311 | Care for young animals | | ACMCAS305 | Maintain aquascapes and aquatic animals | | ACMGAS203 | Complete animal care hygiene routines | | ACMGAS301 | Maintain and monitor animal health and wellbeing | | ACMGAS302 | Provide enrichment for animals | | ACMGAS303 | Provide nutritional requirements for animals | | ACMGAS304 | Carry out simple breeding procedures | | ACMGAS306 | Assist with conditioning animals | | ACMNEW3X3 | Walk and exercise dogs (new) |   Group B Pet groomer   |  |  | | --- | --- | | ACMGRM2X1 | Bathe, dry and brush domestic dogs (new) | | ACMGRM301 | Perform dog grooms on different coat types | | ACMGRM302 | Provide grooms on cross breed dogs | | ACMGRM3X5 | Perform sanitary and hygiene grooms for companion animals | | ACMGRM4X1 | Enhance companion animal coat and skin condition (new) | | ACMSPE304 | Provide basic care of domestic dogs |   Group C Customer service officer   |  |  | | --- | --- | | ACMCAS302 | Provide advice on companion animal selection and general care | | ACMCAS303 | Provide advice on selection and care of aquatic animals | | ACMGAS207 | Provide reception services for an animal care facility | | ACMGAS209 | Provide information on companion animal products and services | | SIRXSLS002 | Follow point-of-sale procedures | | SIRRRTF001 | Balance and secure point-of-sale terminal | | SIRRINV001 | Receive and handle retail stock | | SIRRMER001 | Produce visual merchandise displays | | SIRRMER003 | Coordinate visual merchandising activities | | SITXCCS007 | Enhance customer service experiences |   Group D General electives   |  |  | | --- | --- | | ACMACR3X5 | Support veterinary activities in remote communities | | ACMINF301 | Comply with infection control policies and procedures in animal care work | | ACMINF304 | Promote environmental health and safety for companion animals in remote communities | | ACMSPE301 | Provide basic care of amphibians | | ACMSPE302 | Provide basic care of birds | | ACMSPE303 | Provide basic care of common native mammals | | ACMSPE304 | Provide basic care of domestic dogs | | ACMSPE305 | Provide basic care of domestic cats | | ACMSPE3X1 | Provide basic care fish | | ACMSPE3X2 | Provide basic care of invertebrates | | ACMSPE310 | Provide basic care of mammals | | ACMSPE311 | Provide basic care of non-venomous reptiles | | ACMSPE312 | Provide basic care of rodents and rabbits | | ACMSUS401 | Implement and monitor environmentally sustainable work practices | | BSBFLM309 | Support continuous improvement systems and processes | | BSBFLM312 | Contribute to team effectiveness | | BSBINM301 | Organise workplace information | | HLTAID003 | Provide first aid | | HLTPOP010 | Monitor and maintain dog health in the community | | |

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Qualification Mapping Information   | Code and title current version | Code and title previous version | Comments | Equivalence status | | --- | --- | --- | --- | | ACM30120 Certificate III in Animal Care Services | ACM30117 Certificate III in Animal Studies | Three qualifications merged to reduce duplication. Elective specialisations added | No equivalent qualification | | ACM30417 Certificate III in Companion Animal Services | Three qualifications merged to reduce duplication. Elective specialisations added | No equivalent qualification | | ACM30617 Certificate III in Pet Grooming | Three qualifications merged to reduce duplication. Elective specialisations added | No equivalent qualification | |
| Links  Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103 |