Modification History

| Release | Comments |
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| Release 1 | This version released with FWP Forest and Wood Products Training Package Version 6.0. |

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| FWP3X220 | Certificate III in Timber Building Products Supply |
| Qualification Description  This qualification reflects the role of people who undertake activities related to timber warehousing, transport and distribution and customer sales in the timber wholesales, hardware and timber supply and/or timber manufacturing sectors.  This qualification has several employment pathways for typical operational environments and job roles in the timber building products supply sector:   * Timber Yard / Warehouse Assistant * Timber Yard Operator * Warehouse Store Person * Warehouse Pick & Pack Staff * Forklift Driver * Warehouse and Logistics Coordinator * Transport & Dispatch Coordinator * Delivery Person * Counter Sales Officer * Customer Service Officer * Sales Representative   This qualification is also designed to provide an industry recognised skills profile and various employment and vocational training pathways for specialised work as warehouse, logistics and customer sales operators related to the supply of timber building products.  This qualification enables specialisations in:   * Warehousing, * Logistics, or * Customer Sales.   Individuals with this qualification apply a broad range of specialised skills and knowledge in varied contexts that involve processing orders and controlling stocks, transporting products, engaging with and selling to customers , and finding solutions to routine problems as they arise. They also take responsibility for their own organisation and outputs at the workplace.  Some imported units in the elective bank are subject to licensing, legislative/regulatory/certification requirements. These units must be implemented in line with the requirements outlined in the unit’s parent Training Package. | |
| Entry Requirements  There are no entry requirements for this qualification. | |
| Packaging Rules  To achieve this qualification, competency must be demonstrated in:   * 15 units of competency: * 3 core units plus * 12 elective units.   Elective units must ensure the integrity of the qualification’s Australian Qualification Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome.  For the award of the FWP3X220 Certificate III in Timber Building Products Supply, the electives are to be chosen as follows:   * at least 12 units from the electives listed below in Group A - G * up to 2 units from any currently endorsed Training Package or accredited course.   Where appropriate, electives may be packaged to provide a qualification with a specialisation.  Packaging for Specialisations  Electives may be packaged to provide a qualification with a specialisation area as follows:  For the award of the FWP 3X220 Certificate III in Timber Building Products Supply (Warehousing)   * at least 5 units must be selected from Group A   For the award of the FWP 3X220 Certificate III in Timber Building Products Supply (Logistics)   * at least 5 units must be selected from Group B   For the award of the FWP 3X220 Certificate III in Timber Building Products Supply (Customer Sales)   * at least 5 units must be selected from Group C.   Core Units   |  |  | | --- | --- | | FWPCOR3201 | Implement safety, health and environment policies and procedures | | FWPCOT3XXX | Access and provide timber and wood product information | | BSBXTW301 | Work in a team |   Elective Units  Group A: Warehouse/yard operations   |  |  | | --- | --- | | FWPCOT2202 | Rack material | | FWPCOT2218 | Cross cut materials with a fixed saw | | FWPCOT2227 | Process orders and despatch products | | FWPCOT2228 | Store materials | | FWPCOT2229 | Dock material to length | | FWPCOT2231 | Pack products | | TLIA2012 | Pick and process orders | | TLIA2020 | Replenish stock | | TLIA3039 | Receive and store stock | | TLID1001 | Shift materials safely using manual handling methods |   Group B: Dispatch, loading & unloading, transport   |  |  | | --- | --- | | TLIA3015 | Complete receival/despatch documentation | | TLIA2021 | Despatch stock | | TLID2004 | Load and unload goods/cargo | | TLIF0001 | Apply chain of responsibility legislation, regulations and workplace procedures | | TLILIC0002 | Licence to operate a vehicle loading crane (capacity 10 metre tonnes and above) | | TLILIC0003 | Licence to operate a forklift truck | | TLILIC2014 | Licence to drive a light rigid vehicle | | TLILIC2015 | Licence to drive a medium rigid vehicle |   Group C: Customer sales and relationship   |  |  | | --- | --- | | BSBCMM301 | Process customer complaints | | BSBCUE203 | Conduct customer engagement | | BSBCUE304 | Provide sales solutions to customers | | BSBCUE307 | Work effectively in customer engagement | | BSBCUE309 | Develop product and service knowledge for customer engagement operation | | BSBCUS301 | Deliver and monitor a service to customers | | CPPCMN4008 | Read plans, drawings and specifications for residential buildings | | FWPCOT3214 | Take off material quantities | | FWPCOT3218 | Quote and interpret from manufactured timber product plans | | FWPCOT3220 | Quote and interpret from computerised timber manufactured product plans | | SIRRRTF001 | Balance and secure point-of-sale terminal | | SIRXCEG003 | Build customer relationships and loyalty | | SIRXCEG005 | Maintain business to business relationships | | SIRXSLS001 | Sell to the retail customer |   Group D: Inventory / stock control   |  |  | | --- | --- | | SIRRINV001 | Receive and handle retail stock | | TLIX9998X | Maintain stock control and receivals |   Group E: Timber product knowledge   |  |  | | --- | --- | | FWPCOR3204 | Visually assess materials | | FWPCOT3269 | Provide specialised timber product solutions |   Group F: Digital systems   |  |  | | --- | --- | | BSBCUE301 | Use multiple information systems | | SIRWSLS001 | Process product and service data | | TLIX9999X | Administer inventory systems |   Group G: Other general   |  |  | | --- | --- | | BSBFLM305 | Support operational plan | | |

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| Qualification Mapping Information   | Code and title current version | Code and title previous version | Comments | Equivalence status | | --- | --- | --- | --- | | FWP3X220 Certificate III in Timber Building Products Supply | FWP30616 Certificate III in Timber Merchandising |  | No equivalent qualification | |
| Links  Companion Volumes, including Implementation Guides, are available at VETNet: <https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=0d96fe23-5747-4c01-9d6f-3509ff8d3d47>. |