Modification history

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| Release | Comments |
| Release 1 | This version released with SFI Seafood Industry Training Package Version 2.0. |

| SFICRO4X1 | Manage crocodile incidents |
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| Application | This unit of competency describes the skills and knowledge required to manage incidents relating to crocodiles. It includes working with various agencies in relation to the incidents.  The unit applies to individuals who work with crocodiles in a controlled environment or in crocodile waterways. While this unit relates mostly to saltwater crocodiles, it may also entail incidents with other crocodile species.  All work must be carried out to comply with workplace procedures, according to state/territory health and safety, biosecurity and environmental regulations, legislation and standards that apply to the workplace. Licences or permits may be required for the use of firearms or restricted drugs on crocodiles or if operating vehicles.  No licensing, legislative or certification requirements apply to this unit at the time of publication. |
| Use Prerequisite Unit | Nil |
| Unit Sector | Crocodile |

| Elements | Performance Criteria |
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| Elements describe the essential outcomes. | Performance criteria describe the performance needed to demonstrate achievement of the element. |
| 1. Evaluate crocodile incident | 1.1 Investigate nature of incident from eyewitness reports or own inspection  1.2 Make assessment of key factors that may impact an appropriate response, including victim care, public and personal health and safety, crocodile care, biosecurity and environmental factors  1.3 Collect information to determine further action in accordance with the chain of command and workplace procedures  1.4 Interview informants to determine details of the incident |
| 2. Respond to crocodile incident | 2.1 Contact appropriate agencies to report the incident and seek medical assistance if required  2.2 Establish communications necessary to manage the situation  2.3 Transport resources and personnel to site and, if required instruct personnel to establish physical barriers to keep the public away from the incident site  2.4 Establish site procedures and implement emergency plans according to the nature of the incident, health and safety requirements  2.5 Implement measures that minimise risk to the public, habitats, species and communities |
| 3. Coordinate response to crocodile incident | 3.1 Inform the general public and media of the nature of the incident and agency decisions in accordance with workplace procedures  3.2 Brief volunteers or personnel on workplace health and safety hazards, preventative measures, the use of personal protective equipment (PPE) and reporting requirements  3.3 Manage immediate media response in calm, factual and logical manner |
| 4. Complete crocodile incident management action | 4.1 Follow incident management processes for debrief of the incident  4.2 Document incident and action taken and determine if follow up procedures are required |

| Foundation Skills  This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria. | |
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| Skill | Description |
| Oral communication | * Address the general public and media using clear factual language * Provide brief and clear instructions to manage incident processes * Communicate in a culturally sensitive manner |
| Writing | * Complete incident documentation using appropriate technical terminology |

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| Unit Mapping Information | | | |
| Code and title current version | Code and title previous version | Comments | Equivalence status |
| SFICRO4X1 Manage crocodile incidents | N/A |  | New unit |

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| Links | Companion Volumes, including Implementation Guides, are available at VETNet:  https://vetnet.edesuscation.gov.au/Pages/TrainingDocs.aspx?q=e31d8c6b-1608-4d77-9f71-9ee749456273 |

| TITLE | Assessment requirements for SFICRO4X1 Manage crocodile incidents |
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| Performance Evidence | |
| An individual demonstrating competency must satisfy all of the elements, performance criteria and foundation skills in this unit.  There must be evidence that the individual has:   * managed at least five simulated crocodile incidents * conducted at least five simulated media interviews   In doing the above, evidence must also include:   * observing crocodile risk and safety standards * treating crocodiles humanely * observing biosecurity and health and safety guidelines * communicating with relevant parties. | |

| Knowledge Evidence |
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| An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements, performance criteria and foundation skills of this unit. This includes knowledge of:   * crocodile risk factors in remote waterway environments:   estuarine crocodile habitat  increased risk at night because crocodiles are more active at night  increased risk during crocodile breeding season from September to April in Australia  aggressive female crocodile behaviour when they are defending their nests and young hatchlings  appropriate action if approached by an aggressive crocodile   * types of potential incidents involving crocodiles * potential hazards and risks at the site of a crocodile incident:   crocodile weight and size (if it is still at the scene or in the vicinity)  other crocodiles in the vicinity  unpredictable behaviour  environmental hazards and contamination  peoples' actions  zoonotic disease risk   * basic features of incident management system, including:   roles of team members, including medical personnel  chain of command and communication  sequence of action to be followed  incident zones - hot, warm, cold  incident barricade procedures  briefing and debriefing processes   * media communication:   getting background information about the interview/key areas of focus/the interviewer  prepare by mapping out key message(s)  staying factual in information delivery, not speculating  explaining events in a manner that can be understood by the audience  remaining even tempered  not answering hypothetical questions   * agency liaison, includes:   medical  government  national parks   * safe working practices, including:   PPE  hygiene and biosecurity procedures  basic manual handling techniques   * biosecurity guidelines for crocodile waterways:   not contaminating waterways  observing SOPs. |

| Assessment Conditions |
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| Assessment of skills must take place under the following conditions:   * physical conditions: * skills must be demonstrated in an environment that accurately represents workplace conditions * resources, equipment and materials: * access to crocodile safety documentation, policies and procedures * access to policies relating to media interviews   access to crocodile waterways  Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards. |

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