Modification History

| Release | Comments |
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| Release 1 | This version released with ACM Animal Care and Management Training Version 4.0. |

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| ACM30121 | Certificate III in Animal Care Services |
| Qualification Description  This qualification describes the skills and knowledge required to work in a broad range of roles in animal care facilities and services, including boarding/day care, breeding, shelters/holding centres, pet grooming, pet sitting and other animal businesses.  Individuals in these roles perform a range of animal care tasks under broad direction which involve discretion and judgement in handling animals, selecting and operating tools and equipment, coordinating resources and problem solving. They are required to take responsibility for their own work including, carrying out assigned tasks, compliance with animal welfare, organising processes, solving problems and working to schedules.  The qualification allows for specialisation in:   * Animal Care * Pet Grooming * Customer Service.   This qualification is suitable to be undertaken as an apprenticeship or traineeship pathway.  No licensing, legislative or certification requirements apply to this qualification at the time of publication. | |
| Entry Requirements  There are no entry requirements for this qualification. | |
| Packaging Rules  To achieve this qualification, competency must be demonstrated in:   * 17 units of competency: * 7 core units plus * 10 elective units.   Elective units must ensure the integrity of the qualification’s Australian Qualifications Framework (AQF) alignment and contribute to a valid, industry-supported vocational outcome. Electives can be chosen to provide a general qualification or a qualification with a specialisation.  For the award of the Certificate III in Animal Care Services choose:   * at least 9 units from the electives in Groups A to D * up to 1 unit from any currently endorsed Training Package or accredited course.   For the award of the Certificate III in Animal Care Services (Animal Care) choose:   * at least 4 units from the electives in Group A * up to 6 units from the electives listed in Groups A to D (not already selected) * up to 1 unit from any currently endorsed Training Package or accredited course.   For the award of the Certificate III in Animal Care Services (Pet Grooming) choose:   * all 6 units from the electives in Group B * up to 4 units from the electives listed in Groups A to D (not already selected) * up to 1 unit from any currently endorsed Training Package or accredited course.   For the award of the Certificate III in Animal Care Services (Customer Service) choose:   * the following units from Group C: * ACMGEN205 Source and provide information for animal care needs * ACMGEN305 Provide advice on companion animal selection and general care * BSBCUS301 Deliver and monitor a service to customers * at least 1 more unit from the electives in Group C * up to 6 units from the electives listed in Groups A to D (not already selected) * up to 1 unit from any currently endorsed Training Package or accredited course.   Where two specialisations are completed, award of the qualification would read (for example), Certificate III in Animal Care Services (Pet Grooming, Customer Service).  Core Units   |  |  | | --- | --- | | ACMBEH301 | Identify behaviours and interact safely with animals | | ACMGEN315 | Communicate effectively with clients and team members | | ACMGEN303 | Assess welfare status of an animal | | ACMGEN304 | Promote positive wellbeing for self and others in animal care workplaces | | ACMGEN309 | Provide basic animal first aid | | ACMINF301 | Comply with infection control policies and procedures in animal care work | | ACMWHS301 | Contribute to workplace health and safety processes |   Elective Units  Group A Animal care   |  |  | | --- | --- | | ACMBEH302 | Provide enrichment for animals | | ACMBEH404 | Condition animal behaviour | | ACMGEN314 | Identify animal anatomy and physiology for animal care work | | ACMGEN302 | Care for young animals | | ACMGEN307 | Maintain aquariums and/or aquascapes and aquatic animals | | ACMGEN308 | Walk and exercise dogs | | ACMGEN311 | Maintain and monitor animal health and wellbeing | | ACMGEN312 | Provide nutritional requirements for animals | | ACMGEN313 | Carry out simple breeding procedures |   Group B Pet grooming   |  |  | | --- | --- | | ACMGRM201 | Bath, dry and brush domestic dogs | | ACMGRM303 | Perform sanitary and hygiene grooms for companion animals | | ACMGRM304 | Provide grooms on cross breed dogs | | ACMGRM305\* | Groom dogs to meet breed style and coat requirements | | ACMGRM403 | Enhance companion animal coat and skin condition | | ACMSPE316 | Provide general care of domestic dogs |   Group C Customer service   |  |  | | --- | --- | | ACMGEN205 | Source and provide information on animal care needs | | ACMGEN305 | Provide advice on companion animal selection and general care | | ACMGEN306 | Provide advice on aquatic animal selection and care | | ACMGEN310 | Provide reception services for an animal care facility | | BSBOPS304 | Deliver and monitor a service to customers | | SIRRINV001 | Receive and handle retail stock | | SIRRMER001 | Produce visual merchandise displays | | SIRRMER003 | Coordinate visual merchandising activities | | SIRRRTF001 | Balance and secure point-of-sale terminal | | SIRXSLS002 | Follow point-of-sale procedures |   Group D General electives   |  |  | | --- | --- | | ACMARM301 | Support veterinary activities in remote communities | | ACMINF304 | Promote environmental health and safety for companion animals in remote communities | | ACMSPE313 | Provide general care of amphibians | | ACMSPE314 | Provide general care of birds | | ACMSPE315 | Provide general care of common native mammals | | ACMSPE316 | Provide general care of domestic dogs | | ACMSPE317 | Provide general care of domestic cats | | ACMSPE318 | Provide general care fish | | ACMSPE319 | Provide general care of invertebrates | | ACMSPE320 | Provide general care of mammals | | ACMSPE321 | Provide general care of non-venomous reptiles | | ACMSPE322 | Provide general care of rodents or rabbits | | ACMSUS401 | Implement and monitor environmentally sustainable work practices | | BSBESB305 | Address compliance requirements for new business ventures | | BSBESB407 | Manage finances for new business ventures | | BSBFIN302 | Maintain financial records | | BSBINS302 | Organise workplace information | | BSBOPS404 | Implement customer service strategies | | BSBSTR301 | Contribute to continuous improvement | | BSBXTW301 | Work in a team | | HLTAID011 | Provide first aid | | HLTPOP010 | Monitor and maintain dog health in the community |   Prerequisite requirements  Note: Units listed in the Prerequisite requirement column that have their own prerequisite requirements are shown with an asterisk (\*).   |  |  | | --- | --- | | Unit of competency | Prerequisite requirement | | ACMGRM305 Groom dogs to meet breed style and coat requirements | ACMGRM304 Perform grooms on cross breed dogs | | |

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| Qualification Mapping Information   | Code and title current version | Code and title previous version | Comments | Equivalence status | | --- | --- | --- | --- | | ACM30121 Certificate III in Animal Care Services | ACM30117 Certificate III in Animal Studies | Redesigned qualification that includes content from three existing qualifications New units and elective specialisations added | Not equivalent | | ACM30417 Certificate III in Companion Animal Services | Redesigned qualification that includes content from three existing qualifications New units and elective specialisations added | Not equivalent | | ACM30617 Certificate III in Pet Grooming | Redesigned qualification that includes content from three existing qualifications New units and elective specialisations added | Not equivalent | |
| Links  Companion Volumes, including Implementation Guides, are available at VETNet: https://vetnet.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103 |