

AHCSS000XX	Irrigation Retail Sales Skill Set
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Modification History

Release	Comments
Release 1	<p>This version released with AHC Agriculture, Horticulture, Conservation and Land Management Training Package Version 4.0.</p> <p>Supersedes and is not equivalent to <i>AHCSS00037 Irrigation Retailer Skill Set</i>. Skill set requirements amended, new and additional units required for completion of skill set.</p>

Description

This skill set provides the skills and knowledge required to recommend irrigation products and services, design domestic urban irrigation systems, estimate and cost a job, manage spare parts, recommend and sell irrigation products and services, provide customer service and process customer complaints within an irrigation retail sales environment.

Pathways Information

These units of competency provide credit towards *AHC3XX19 Certificate III in Irrigation Technology*.

Licensing/Regulatory Information

No occupational licensing or regulatory requirements apply to this skill set at the time of publication.

Skill Set Requirements

- AHCMER301 Process customer complaints
- AHCMER303 Sell products and services
- AHCMER304 Recommend irrigation products and services
- CPCPIG2021A Design domestic urban irrigation systems
- ICTWOR304 Manage spare parts
- MSTGN3003 Estimate and cost job
- SITXCCS006 Provide service to customers

Target Group

This skill set is for individuals responsible for irrigation product and service retail sales.

Suggested words for Statement of Attainment

These competencies from the *AHC Agriculture, Horticulture, Conservation and Land Management Training Package* meet the industry requirements for product and service retail sales within the irrigation industry.