

# Wine Operations Project

## Summary of Validation Feedback, Responses and Actions



24 April 2018

### Summary

This project included the review and redesign of the two wine industry operations qualifications, eight skill sets and their related units of competency. The draft components for this project were made available for broader stakeholder feedback from 9 – 26 February 2018.

### Validation

Following is a summary of the issues and feedback received during industry/public consultation for the two qualifications and units of competency and the responses and actions taken that are related to these issues and feedback. This has involved consideration of the information provided, the views of industry stakeholders where known, and the views provided by the people who were part of the subject matter expert (SME) processes. Resolutions are constructed to take into account the needs and views of stakeholders to the extent possible, and to comply with the *Standards for Training Packages 2012*. The resolutions may represent a compromise on one or more stakeholder views with the aim of a workable outcome for industry, State and Territory Training Authorities (STAs) and Training Providers. No feedback was received about the skill sets.

### Industry Engagement

The following table lists the industry, training provider, government and other participants that provided feedback on the draft components between 9 – 26 February 2018.

Stakeholder Groups	States Represented	Total number
Industry Association (Ind Assoc)	South Australia	1
Industry Business (Ind)	National	6
Registered Training Organisation (RTO)	South Australia, New South Wales	4
State Training Authority (STA)	Victoria	1
<b>Total</b>		<b>12</b>

## Issues identified and responses

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
<b>General</b>			
1. Industry Association and RTO	National and SA	Two-week timeframe for consultation on the FBP Wine Cert II and III is too short - vintage in most Australian wine regions at this time of the year and a condensed one with the hot weather. Please consider extending timeframe to at least 4 weeks if not 6.	<p>After the two week consultation period ended on 26 February, Skills Impact conducted further consultation via stakeholder teleconference on 28 February.</p> <p>An extension of time to complete the project was sought from the Department of Education and Training (DET) and two months was granted. This has enabled Skills Impact to conduct further stakeholder consultations via a survey, and a workshop in Adelaide with 15 stakeholder participants on 12 April. There has also been additional stakeholder consultation via email and telephone.</p> <p>These consultations have resulted in revised qualifications, skills sets and units of competency that better meet industry needs and the Standards for Training Packages 2012. These revised products be made available for another two week consultation period in April - May.</p>
2. STA	VIC	<p>Given the initial published draft (version1 iteration : Consultation Phase) and stakeholder feedback, Skills Impact has indicated as a result of that feedback, significant changes have been considered and are now presented as draft Version 2.</p> <p>We are a little concerned that industry stakeholders may have not had enough time to digest the impact of those change and provide Skills Impact subsequent feedback on the V2 iteration.</p>	Refer to the comments in item 1.
<b>Certificate II in Wine Industry Operations</b>			

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
3. RTO	SA	The revised Certificate II (15 units) can work if the number of electives are reduced.	After seeking stakeholder advice, the proposed Certificate II has been reduced from 15 units (4 core and 11 electives) to 13 units (3 core and 10 electives).
4. RTO	SA	B&P - proposed essential unit FBPBPG2012 Perform basic packaging tests and inspections. Query this as required at Cert II level as it is normally carried out by more experienced operators.	<p>After seeking stakeholder advice, the unit Perform basic packaging tests and inspections is listed as an elective in both the Certificate II and Certificate III qualifications.</p> <p>The proposed Certificates II and III have been completely redesigned with input from industry and RTO stakeholders. 12 FDF Wine Operations units that are currently reflect Australian Qualifications Framework (AQF) level 2 outcomes were identified by stakeholders for reworking to reflect AQF level 3 outcomes. This has resulted in more level 3 units available in the specialist streams of the Certificate III. In addition, a small number of units that reflect AQF level 2 outcomes have been relisted as electives in the Certificate III to create a broader range of options for specialisation and strengthen the pathway between the Certificate II and IIIs.</p> <p>There was general agreement from industry and RTO stakeholders that the revised Certificates II and III included sufficient elective choices to cater for the needs of specialist wine industry workers across a range of wineries.</p>
5. RTO	SA	C II specialisation in Laboratory essential units: query Analytical OR Micro - people usually specialize in one or the other	It is proposed to delete the existing FDF laboratory units (coded FDFLAB) as these units duplicate the outcomes of units available in the MSL Laboratory Operations Training Package. Consultation with wine industry stakeholders supports the deletion of the FDFLAB units and their replacement in the Wine Operations qualifications, as these stakeholders consider the MSL units to be of a better quality and better suited to laboratory work in the wine industry.

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
6. Industry Association	SA	Feedback received over concerns about moving Cert II units out of Cert III but having no prerequisite for Cert III entry. We will be strongly seeking for this to be the case in our feedback.	Refer to the comments above on the redesign of the proposed Certificate II and Certificate III in items 4.  At the stakeholder consultation workshop held on 12 April, revised proposals for the both qualifications were discussed in detail and agreed to in principle by the 15 stakeholders present. There was no mention of concerns regarding the lack entry requirements for the Certificate III.
7. RTO	SA	I don't think that Cert II should be a pre-requisite to Cert III, now that there are only 7 Level 2 units remaining in Cert III – a large number of students go straight into Cert III.	The proposed Certificate III has no entry requirements.
8. RTO	SA	The Cert II should have an option for enough units for sector specific workers. For example – workers in Cellar, Cellar Door and Bottling and Packaging. A suggested qualification structure for Certificates II and III were provided with the feedback.	Refer to the comments on the redesign of the proposed Certificate II and Certificate III in item 4.  At the stakeholder consultation workshop held on 12 April, revised proposals for the both qualifications were discussed in detail and agreed to in principle by the 15 stakeholders present.
9. STA	VIC	In reference to the Existing Core Unit AHCWRK209 Participate in environmentally sustainable work practices being transferred to the General elective bank, potentially makes the unit obsolete for the Bottling and Packaging Specialisation which has 11 elective Units in the Group A bank	Based on stakeholder advice received in Consultation Workshop on 12 April, AHCWRK209 Participate in environmentally sustainable work practices remains in the General Electives. The packaging rules for the qualification have been changed to remove restrictive specialisations.
10. RTO	SA	Can achieve a qualification in Certificate 2 with the Units of Competency presented - but only just.  Core Units Wine Industry feedback had resulted in the incorporation of a core unit covering environment – this question has been asked repeatedly with no response – why are we dropping the environment unit now? Suggest AHCWRK209 Participate in environmentally sustainable	The Certificate II has been completely revised. Refer to the comments in items 3 and 4.  Refer to comments in item 9 regarding AHCWRK209.

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
		work practices	
11. RTO	SA	FBPVIT2017 Recognise disorders and identify pests and diseases – has been included but it is not listed in the qualification – however “Treat plant pests diseases and disorders” is mentioned twice – how can a student treat a pest, disease and disorder if they cannot identify/recognise it. Cannot make a comment on if it is an equivalent unit if we cannot view the competency. FBPVIT2017 – is a very important unit.	FBPVIT2XXX Recognise disorders and identify pests and diseases and FBPVIT2XXX Identify and treat nursery plant disorders are in the electives in the Certificate II and III.
12. RTO	SA	Newly endorsed FDF30117 and FDF20117 (parallel qualifications under food processing – general) have maintained FDF core units which have been appropriate to and requested for the wine qualification. There is also duplication across both of these qualifications (which I don't agree with) but is not consistent with the approach taken to wine.	Refer to comments in items 4 and 8. The redesigned qualifications have been created to meet industry needs, the Standards for Training Packages 2012, including alignment with the Australian Qualifications Framework (AQF). The redesigned qualifications do not allow for duplication of a Certificate II within the Certificate III.
13. RTO	SA	Core units used to replace WHS and Environmental units are not as good a fit. The AHC unit is clearly designed for agriculture with reference to the treatment of animals. The WHS unit would not apply to leading hands in the wine industry. It is more administrative based whereas the FDF unit has a more practical application.	Refer to comments in items 4 and 8. The core and elective units in the Certificate II and III qualifications have been agreed to in by stakeholders during a Consultation Workshop on 12 April.
14. RTO	SA	Allocation of unit levels needs review and consultation with stakeholders. Because of the nature of the Industry and the history of the Training Package development, many units were given a value of AQF1/2 or AQF2/3 depending on the stage of progression and nature of the workplace. During the review from 98-2003 these codes were indiscriminately allocated by the consultant. As the qualifications remained 'nested' at this stage, it did not affect the packaging rules significantly. If however you remove all the essential sector units from the Cert II qualification it becomes a farce.	Refer to comments in item 4.

<p>15. Industry and RTO</p>	<p>National and NSW</p>	<p>Overall the proposed structure is practical and relevant to industry, the lowering of the total units to achieve the qualification was essential and is now achievable for wineries of all sizes. The core units look fine although it would be great to have more time to be able to have a detailed look at the unit FBPWIN2001. However, we do recommend a few minor changes which in our opinion would not only improve the certificate 2 qualification, but also assist in alleviating the issues within the certificate 3.</p> <p>Move FBPBPG2004 – Operate the bottle sealing process from C2 into C3 (at the very least the unit should be available in C2 &amp; C3)</p> <p>The rationale behind this change is that the sealing process is completed in conjunction with ‘Operate the Bottle Filling Process’, therefore when receiving training on the filler you would also receive training in bottle sealing. The one operator is also responsible for both tasks so it makes sense to have it in C3</p> <p>Move FBPCEL2014 – Operate the Rotary Vacuum Filtration Process from C2 into C3 (at the very least the unit should be available in C2 &amp; C3)</p> <p>This unit is of a greater difficulty and should be a C3 unit, by moving it into C3 it would not cause any structure issues for C2 but would help alleviate the issues in C3</p> <p>Move FBPCEL2xx1 – Operate the Crossflow Filtration Process from C2 into C3 (at the very least the unit should be available in C2 &amp; C3)</p> <p>Once again of a greater difficulty and should be a C3 unit, by moving it into C3 it would not cause any structure issues for C2 but would help alleviate the issues in C3</p> <p>Confined Space units, why have 2 different units i.e. FBPOPR2065 – Work in confined spaces in the food and beverage industries in Group F and MSMPER205 – Enter confined space in the cellar specialisation? Certificate 3</p>	<p>Refer to the comments in items 25 and 26.</p> <p>Based on advice from industry and RTO stakeholders, the following units (currently coded to reflect AQF level 2 outcomes have been redesigned to reflect the outcomes of AQF level 3 and are listed as electives in the Certificate III:</p> <ul style="list-style-type: none"> <li>• FDFBP2004A Operate the bottle sealing process</li> <li>• FDFBP2006A Operate traditional sparkling wine processes</li> <li>• FDFBP2007A Operate the tirage and transfer process</li> <li>• FDFCD2001A Conduct winery and or site tours</li> <li>• FDFCEL2005A Operate the pressing</li> <li>• FDFCEL2014A Operate the rotary vacuum filtration process</li> <li>• FBPCEL2XXX Operate the crossflow filtration process (New unit)</li> <li>• FBPCEL2XXX Operate the decanter process (New unit)</li> <li>• FDFWGG2010A Field graft vines</li> <li>• FDFWGG2016A Install and maintain vine trellis</li> </ul> <p>Based on feedback during the stakeholder consultation workshop on 12 April, RIIWHS202D Enter and work in confined spaces has been listed as elective in both qualifications. All other confined spaced units have been removed.</p>
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Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
		only has MSMPER205 as an elective option so Certificate 2 should be the same.	

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
16. Industry	National and NSW	<p>Certificate 2: Overall happy with the changes. The core units are now relevant to the industry and the lowering of the total units to achieve the qualification is now achievable to a larger group of operators and facilities.</p> <p>Further changes to recommend – Move FBPBPG2004 Operate the Bottle sealing to C3.</p> <p>This unit is joint with Operate the bottle filler, would doubt if any companies would have staff that will be able to do this unit without knowing how to operate the Filler as well.</p> <ul style="list-style-type: none"> <li>• FBPCEL2013 Operate the Rotary Vacuum Filtration Process (CEL)</li> <li>• FBPCEL2020 Operate the Crossflow Filtration Process (CEL)</li> </ul> <p>These are both higher level units.</p>	Refer to the comments in item 15.
<b>Certificate III in Wine Industry Operations</b>			
17. RTO	SA	Cert III does not work, because the specialist units have been greatly reduced by removing the cert II units. I would suggest that with this model you would need to reduce the number of electives.	Refer to comments in item 4.
18. RTO	SA	Essential unit in C III Laboratory FBPLAB3002 Perform non-routine or specialist tests: Why is this essential if it is non-routine?	The unit FBPLAB3002 Perform non-routine or specialist has not been included in the proposed Certificate III. Refer also to the comments above on the laboratory units in item 5.



Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
19. RTOs	SA	Not able to construct a qualification with the unit selection and packaging rules especially at level III for cellar and bottling. This can result in padding out qualifications with electives not necessary for the job role	Refer to the comments above in item 4.
20. RTO	SA	Had a look at all the recommendations – no mention of changing to a Production Horticulture qualifications in any of the meetings I attended.  My question is – will my students still get a qualification which specifies Viticulture/Wine Grape Growing on the certificate?	The proposal replace the existing Wine Grape Growing units (coded FDFWGG) with units from the AHC Agriculture, Horticulture and Conservation and Land Management Training Package (coded AHCPHT) was to avoid duplication of training components.  After consultation and further research, the majority of the Wine Grape Growing units (Coded FDFWGG) will not be replaced by units coded AHCPHT. The FDFWGG have been redesigned as Viticulture (coded FBPVIT) as recommended by stakeholders are included in the listed electives of the Certificate II and Certificate III qualifications.  Six existing FDFWGG units related to irrigation are proposed for deletion as these units duplicate the outcomes of existing AHCIRG units.
21. RTO	SA	Licencing – the Full Pest Management Technicians Licence for VITI (Viticulture) requires: <ul style="list-style-type: none"> <li>• Prepare and apply chemicals</li> <li>• Transport and store chemicals</li> <li>• Apply chemical and biological agents</li> <li>• Monitor and control vine disorders and damage</li> </ul> How will this very important licence be possible if the last two units are eliminated?	Refer to the comments in item 4.  All of the units are listed in the Electives of the proposed Certificate III except for FDFWGG3001A Apply chemicals and biological agents, which is proposed for deletion. The outcomes of FDFWGG3001 are covered by the outcomes of Prepare and apply chemicals and Transport and store chemicals.
22. RTO	SA	Cannot achieve a qualification in Certificate 3 with the Units of Competency presented  Reducing units to 19 UoC is an interesting conundrum when in the past it has been difficult to limit students to 25	Refer to the comments above in item 4.

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
		<p>UoC. No mention of this in any of the workshops I attended.</p> <p>AHCCHM201 – why? Grade 3 employees should be working unsupervised</p>	<p>Based on advice received during the stakeholder consultation workshop on 12 April, the Certificate III requires 19 units to achieve (four core and 15 electives).</p> <p>AHCCHM201 Apply chemicals under supervision has been removed from the listed electives of the proposed Certificate III.</p>
23. RTO	SA	<p>Packaging rules still come across as quite wordy and complicated.</p> <p>TLID2010 Operate a Forklift – must be included as a Group F Elective</p>	<p>Packaging rules for specialisations have been revised to remove 'mandatory' electives.</p> <p>Based on stakeholder advice, ILIC2001 Licence to operate a forklift truck has been listed in the electives of both qualifications.</p>
24. STA	VIC	<p>Vocational outcomes not equivalent - The new FBP4XX18 Core has 1 Unit from previous version C Group elective bank, which in some cases might not have been included as part of the learners package. This then highlights a vocational skills gap in leading teams and groups (see email re unit change details)</p>	<p>The feedback seems to relate to FBPPPL3004 Lead work teams and groups that was in the Core of the draft Certificate III that was available for broader stakeholder consultation from 9 to 26 February. In the latest proposed Certificate III, this unit has been moved from the core and into Elective Group F after advice from stakeholders.</p>

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
25. Industry	SA	<p>FBPVIT3xx1 Coordinate vineyard operations. To me, it sounds like a supervisory type task and without seeing the detail behind question if it should be there.</p> <p>Is there a generic option for small wineries where trainees can do a range of tasks from the different streams? E.g. a small winery may only have 2-3 employees who need to be jack of all trades.</p>	<p>FBPVIT3XXX Coordinate vineyard operations is a new unit that includes content from four existing 'Coordinate' units (canopy management, crop harvesting, nursery activities, and pruning activities). It is a listed elective in Viticulture Group and was supported for inclusion at the stakeholder consultation workshop on 12 April.</p> <p>The packaging rules of the proposed Certificate III allow more flexibility in the choice of electives and customisation to meet a learners needs than the qualification released in February. With the revised qualification, a learner can select their 15 electives (previously 14) from any of the units listed in the qualification as well as import up to four (previously two) units from other qualifications.</p>
26. Industry	SA	<p>In general, managers within my organisation are resistant to decreasing the number of units in the Cert 3. I think they could have tolerated a reduction to say 22 - but 19 will get opposition</p> <p>(note we don't currently use the Cert II)</p>	<p>Refer to the comments in item 4 and 28. The size of the Certificate III (19 units) was agreed by stakeholders present in the workshop on 12 April. While the qualification has reduced in size, the number and type of technical units available in the Certificate III are adequate to cover the specialisations previously available in the existing FDF30411 Certificate III Wine Industry Operations. This has been achieved by redesigning 12 existing FDF Wine Operations units that are currently reflect Australian Qualifications Framework (AQF) level 2 outcomes to reflect AQF level 3 outcomes. This has resulted in more level 3 units available in the specialist streams of the Certificate III.</p>

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
27. Industry	National	<p>Moving Cert 2 units out of the Cert 3</p> <p>Whilst I appreciate the reasoning I believe we would create an unusable Cert 3 for my business.</p> <p>I am unable to construct a relevant Cert 3 for any of the streams we use, bottling and packaging / viti / cellar ops as around 50% of the units we seek to train our people in are now in the Cert 2.</p> <p>This is a very significant change that requires more consideration and feedback. I will be requesting this from our technical specialists in these areas – sorry workload did not permit prior to this deadline.</p>	<p>Refer to the comments in items 4 and 28.</p> <p>Under the Standards for Training Packages 2012, qualifications must align with the Australian Qualifications Framework (AQF) qualification type descriptors. This has required limiting the number of units that reflect AQF level 2 outcomes in the revised Certificate III to no more than six of the 19 units required to achieve the qualification.</p> <p>To enable users to access a broader range of units in the specialist streams, 12 existing units that reflect AQF level 2 outcomes have been redesigned to reflect AQF level 3 outcomes, and the number of units that can be imported outside of the qualification had increased from two to four.</p>
28. Industry	SA	<p>We have tried to package Cert 3 quals for Cellar, B&amp;P and Viti which are the specialties we use. We are in the middle of vintage so I am grateful to my mangers that they could afford any time to take a look at the draft qual.</p> <p>Cellar</p> <p>We cannot construct a Cert 3 for Cellar. We will not pad out the qual with distillation units that add no value.</p> <p>Feedback from the cellar manger is that the following units should be cert 3.</p> <ul style="list-style-type: none"> <li>• FBPCEL2005 Operate the pressing process</li> <li>• FBPCEL2014 Operate the rotary vacuum filtration process</li> <li>• FBPCEL2015 Perform must draining operations</li> <li>• FBPCEL2016 Operate the crushing process</li> <li>• FBPCEL2xx1 Operate the crossflow filtration process</li> </ul> <p>B&amp;P</p> <p>We cannot construct a meaningful Cert 3 for B&amp;P. Our people are specialised and we seek to train as follows</p>	<p>This feed has been considered and also discussed at length at the stakeholder workshop in Adelaide on the 12<sup>th</sup> of April and the participants agreed that the revised qualifications now provide enough elective choices to address the concerns raised by this industry stakeholder. Please also refer to the comments in items 25 and 26.</p> <p>The following units (currently coded to reflect AQF level 2 outcomes have been redesigned to reflect the outcomes of AQF level 3 and are listed as electives in the Certificate III.</p> <ul style="list-style-type: none"> <li>• FDFBP2004A Operate the bottle sealing process</li> <li>• FDFBP2006A Operate traditional sparkling wine processes</li> <li>• FDFBP2007A Operate the tirage and transfer process</li> <li>• FDFCD2001A Conduct winery and or site tours</li> <li>• FDFCEL2005A Operate the pressing</li> <li>• FDFCEL2014A Operate the rotary vacuum filtration process</li> </ul>

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
		<ul style="list-style-type: none"> <li>• Filler Operator</li> <li>• Packer / Labeller</li> <li>• Softpack</li> </ul> <p>Tirage</p> <p>All of these are short by 1 specialist unit.</p> <p>Viticulture</p> <p>Cert 3 Viti – we can create a cert 3 but it is not relevant or useful for us.</p> <p>Apply chemicals under supervision – Cert 2</p> <p>Perhaps the fight is lost but we believe that 19 units does not provide the flexibility or breadth for a meaningful Cert 3.</p> <p>Many units have been moved to Cert 2 that we believe are necessary for us.</p> <p>There is a real risk that if we have to train people Cert 3 and another 4 or 5 units to achieve the desired competency we would not chose the AQF Wine Industry training package but move to inhouse relevant training.</p>	<ul style="list-style-type: none"> <li>• FBPCEL2XXX Operate the crossflow filtration process (New unit)</li> <li>• FBPCEL2XXX Operate the decanter process (New unit)</li> <li>• FDFWGG2010A Field graft vines</li> <li>• FDFWGG2016A Install and maintain vine trellis</li> </ul> <p>These changes, plus the others, carried out during this second stage are designed to address most of these concerns from this stakeholder.</p>
29. Industry	SA	<p>Increase general Elective units</p> <p>Suggestions to include:</p> <p>MSS402040A Apply 5S procedures</p> <p>MSS402061A Use SCADA systems in operations</p>	<p>The listed electives in Group F General has been increased from 10 to 33 based on stakeholder advice received in the consultation workshop held on 12 April. The additions include MSS402040 Apply 5S processes and MSS402061 Use SCADA systems and operations.</p>

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
30. Industry	SA	<p>Interestingly you could be awarded a Cert 3 in Viti with 5 AHC units of irrigation plus operate tractors. Choosing the remaining electives from other streams or general electives - With the only Vit specific unit being Coordinate vineyards activities. Does that matter??</p>	<p>Refer to the comments in item 18 that explains the reinstatement of the majority of the Wine Grape Growing units (Coded FDFWGG) will not be replaced by units coded AHCPHT. The FDFWGG have been redesigned as Viticulture (coded FBPVIT) as recommended by stakeholders are included in the listed electives of the Certificate II and Certificate III qualifications.</p> <p>It is still possible to achieve a Viticulture specialisation comprising mainly of electives coded AHC, but this was not raised as a concern when the revised qualification was constructed during the stakeholder workshop on 12 April</p>
31. Industry	National	<p>Core units</p> <p>Agree with inclusion of food safety and WHS in core units</p> <p>Agree with moving Apply wine industry info to elective (has little relevance for any stream other than Viti)</p>	

<p>32. Industry and RTO</p>	<p>National and NSW</p>	<p>From discussions with industry was that there would be NO Enrolments into the Certificate 3 qualification if the proposed structure is approved. The reasoning behind the ZERO enrolments are;</p> <ul style="list-style-type: none"> <li>- The proposed qualification structure at Certificate 3 does not suit industry needs</li> <li>- Any learners/employees enrolled would not be able to achieve an outcome i.e. achieve course completion</li> </ul> <p>Taking into account the above points there would be no value in enrolling employees into the Certificate</p> <p>The reduction of units required for completion from 25 to 19 is well received and was a necessity, but the overall structure of the qualification is flawed.</p> <p>The issues range from:</p> <ul style="list-style-type: none"> <li>- the lack of units available for selection in the various specialisations</li> <li>- limited flexibility, if any</li> <li>- Not relevant to industry (from my discussions wineries in this region would not enrol ANY of their staff into this qualification)</li> <li>- Non-completions (Employees would not be able to achieve the qualification due to the proposed structure)</li> </ul> <p>If you enrol directly into the certificate 3, where are the options available to select level 2 core units or basic elective units so that employees can gain essential basic underpinning knowledge which is required to be able to complete the Certificate 3? Is this embedded into the Certificate 3 core units??</p> <p>A few examples to explain the above points;</p> <ol style="list-style-type: none"> <li>1. If you are employed in a larger winery generally you are not rotated amongst departments, therefore if I am employed in Packaging and I enrol in the Certificate 3, even if I select every unit within the packaging specialisation (which isn't really conceivable) that still</li> </ol>	<p>Refer to the comments in item 4 and 15.</p>
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Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
	<p>leaves another 6 units to be selected to achieve the qualification. If I use 2 from another qual, you still need to choose another 4 units from Group F or other specialisations. We have gone through this process and at a stretch companies have been able to select 14 electives only. This leaves no flexibility and is not a viable option. You must have flexibility whereas there are options available to learners, not an outcome of struggling to find enough electives to achieve a qualification.</p> <p>2. If employed in the cellar department the same issue as above arises. Out of the 15 electives available in Cellar specialisation, 5 are distillation units, which our wineries do not do. Five of the remaining units/processes are only completed by a small section of industry i.e. Concentration Process, Reverse Osmosis, Decanter, Flotation, De-alcoholising. Therefore out of a total of 15 electives you are now left with a grand total of 5 units when you need 14 elective units! We all agree that these units should remain in the Certificate 3 but there should be more options available for all of industry that don't have/use these processes so that a course completion can be achieved.</p>	



<p>33. Industry and RTO</p>	<p>National and NSW</p>	<p>Certificate 3 Recommendations</p> <p>As noted above in Cert 2 recommendations move elective units; FBPBPG2004 – Operate the bottle sealing process, FBPCEL2014 – Operate the Rotary Vacuum Filtration Process, FBPCEL2xx1 – Operate the Crossflow Filtration Process</p> <p>This will provide an extra unit in B&amp;P specialisation and an extra 2 units into the Cellar specialisation and they are all of a C3 level anyway</p> <p>In the B&amp;P specialisation, have the following units available in both C2 &amp; C3; FBPBPG2003 – Operate the carton Packing Process, FBPBPG2011 – Operate the Palletising Process</p> <p>In many instances these process/machinery have now become highly complex, so would not be out of place if available as an elective in C2 &amp; C3</p> <p>In the Cellar specialisation, have the following units available in both C2 &amp; C3; FBPCEL2007 – Prepare and Monitor Wine Cultures, FBPCEL2013 – Operate the pressure leaf filtration process</p> <p>Were always considered level 2&amp;3 units, having them available at C3 would help alleviate the issue of not enough electives for completion and provide more flexibility for elective selection</p> <p>In Group F General have the following units available at both C2 &amp; C3; FBPOPR2003 – Clean Equipment in Place, FBPOPR2030 – Operate a process control interface, TLID2003 – Handle dangerous goods/hazardous substances, TLIG2007 – Work in a socially diverse environment, TLID2010 – Operate a Forklift</p> <p>Including these units will provide the flexibility required for larger winery employees who do not rotate amongst departments to be able to achieve the C3 qualification. It will</p>	<p>Refer to the comments in item 4 and 15.</p> <p>Skills Impact contacted all industry and RTO stakeholders that provided feedback on the draft components to participate in a survey to identify existing Wine Operations units currently coded to reflect AQF level 2 outcomes for consideration to be redesigned to reflect AQF level 3 outcomes, and for inclusion as electives in the Certificate III.</p> <p>The survey results were collated and recommendation were put forward for discussion in the stakeholder consultation workshop held with 15 Industry and RTO stakeholders on 12 April. It was agreed that 12 units should be redesigned from level 2 to 3 and listed in the Certificate III. A few of these units were also added to the Certificate II.</p> <p>The following new units reflecting AQF level 3 outcomes also identified as skills gaps by stakeholders. These units will be recommended for development and added as electives in the wine industry qualifications as part of a future project.</p> <ul style="list-style-type: none"> <li>• Operate the palletising process (automated)</li> <li>• Operate the carton packing process (automated)</li> <li>• Prepare and make additions and finings (advanced)</li> <li>• Perform fermentation operations (advanced)</li> </ul> <p>All of the recommendations for the Group F General electives have been included in the revised qualifications, except for TLIG2007 Work in a socially diverse environment.</p> <p>Based on stakeholder advice, TLID2010 Operate a forklift has been replaced with TLILIC2001 Licence to operate a forklift truck in both qualifications.</p>
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Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
	<p>also not affect the integrity of the qualification as it will not lower the standards of the qual. The main aim is to ensure that the qualification is achievable for all winery employees, from larger enterprises processing and packaging thousands of tonnes of fruit to enterprises processing only hundreds of tonnes of fruit.</p> <p>Unit Duplication – FBPOPR3003 &amp; FBPOPR3004: from the quick observation made these units are basically identical, therefore the idea has been to remove unit duplication so why not just remove one of these units and call the unit 'Operate interrelated processes in a packaging or production system'.</p> <p>In conclusion, we are not about compromising the integrity of the qualification and want to ensure that it is at an AQF 3 standard, but when a qualification structure directly obstructs the ability of participants to achieve that qualification you immediately realise that the qualification is impractical.</p>	<p>FDFOP3003A Operate interrelated processes in a production system and FDFOP3004A Operate interrelated processes have distinct outcomes. These will not be combined.</p>

34. Industry	National	<p>Certificate 3:</p> <p>Even after the review certificate 3 is still not a manageable solution. At the current standing we would not be able enrol any staff into this unit as they would not be able to complete it to the required standard.</p> <p>The main issues with this unit is the lack of units available at this level compared to the required units to be completed. This is for both B&amp;P and Cellar streams. Looking at a standard operator we would expect to be at C3 level we can achieve around 10 units from the selected units available. This under the current rules will not be enough to be able to achieve completion. There needs to be some flexibility in the structure of the Qualification to allow for different staff learning needs and company profiles.</p> <p>It should be noted that in the feedback summary from Skill Impact the number of units required to be completed was raised as an issue for CDC, CEL and B&amp;P. The response given was “Adopted, in part. Redesign of the Certificate III has reduced maximum units to 19. B&amp;P sector has 8 Level 3 units, and only requires a minimum of 6 for specialisation. Further Cross Sector units have been added as Electives. All this should resolve this issue” (points 66-68). As stated, B&amp;P has only 8 Lvl 3 units, not all are achievable at all sites, by all staff. A total of 14 electives are required, with only 2 from other packages. In its current form, with the electives available it is hard to impossible to achieve this as the other units available are not applicable to all staff in the industry.</p> <p>We have also noticed that if staff enter directly into C3 units they will potentially miss out on units that are currently only available in C2 (max 2 units can be chosen from other courses/packages). We would like to see some units be made available in both C2&amp;3.</p> <p>Suggested Changes required –</p>	Refer to the comments in item 4, 15 and 32.
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Stakeholder Comments and Identified Issues		Consideration and Proposed Resolution
	<p>Make following units available in both certificate 2 and 3 courses;</p> <ul style="list-style-type: none"> <li>• FBPBPG2003 Operate the carton packing process</li> <li>• FBPBPG2011 Operate the Palletising Process</li> <li>• FBPOPR2003 Clean Equipment in Place</li> <li>• FBPOPR2030 Operate a process control interface</li> <li>• TLID2010 Operate a Forklift</li> <li>• TLID2003 Handle Dangerous Goods</li> <li>• FDFOP2005A Work in a socially diverse environment</li> </ul> <p>With the above changes could be written in for example min 5 units from (current) Group A B&amp;P needs to be selected, plus 5 core. The rest can come from electives. This way it ensure the integrity of the AQF alignment.</p> <p>By making these extra units available to C3 it gives the learner and RTO greater flexibility to get staff course complete, without lowering the standard we would expect of the Certificate 3 level. This will better encompass most types of wine manufacturing enterprises and staff capabilities. What needs to be remembered is the B&amp;P sector covers small enterprises with a single 2,000B/H mostly manual packaging line to very large enterprises with several fast operating lines often with complex processes and robotics. This needs to be taken into account when putting the qualification together and why we need the greater flexibility when creating a Qualification.</p>	

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
<b>Units of competency</b>			
<b>FBPBP2006 Operate traditional sparkling wine processes and FBPBP2007 Operate the tirage and transfer process</b>			
35. STA	VIC	<p>There is duplication of outcomes across a number of performance criteria (PC). Also PC 3.2 can be deleted as it repeats other 3.3.</p> <p>Foundation Skills are inconsistent with other units.</p> <p>The Performance Evidence (PE) ideally should be demonstrable, measurable and observable rather than just a cut and paste from elements and P.C's</p>	<p>Based on stakeholder advice, these two units currently coded to reflect AQF level 2 outcomes have been redesigned to reflect the outcomes of AQF level 3. As part of redesign. Subject Matter Expert (SMEs) advice has been sought. The SME indicates the content of the PCs is appropriate.</p> <p>Foundations Skill descriptors across all the Wine Operations units have revised.</p> <p>The PE in these units has been revised with advice from SMEs.</p>
<b>FBPWIN2001 Perform effectively in a wine industry workplace</b>			
36. STA	VIC	<p>Suggest changing the verb 'recognise' in PCs 1.1, 2.2 and 2.3 to 'state' or 'describe'.</p> <p>Element 3 is fully covered by the outcomes of PC 3.1.</p> <p>Suggest changing the verb in PC 4.5 from 'determine' to 'follow"</p> <p>The Performance Evidence (PE) ideally should be demonstrable, measurable and observable rather than just a cut and paste from elements and P.C's</p>	<p>Industry SME advice confirms to 'recognise'</p> <p>Industry SME advice confirms to keep Element 3</p> <p>The PCs have been rewritten with SME advice and the content of PC 4.5 has been removed.</p> <p>The PE has been completely revised to increase specificity and clarity.</p>
<b>FDBCDS3XXX Plan and deliver a wine tasting event</b>			
37. STA	VIC	<p>Has the existing unit SITXCCS007 Enhance customer service experiences been considered?</p>	<p>This unit has been redesigned with industry advice to supersede the existing FDFCDS3002A Conduct a specialised product tasting. The redesigned unit covers specific wine industry outcomes required in Cellar Door Sales which are different to the generic customer service</p>

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
			outcomes of SITXCCS007 Enhance customer service experiences.
<b>FBPCEL2XXX Operate the crossflow filtration process</b>			
38. STA	VIC	The Performance Evidence (PE) ideally should be demonstrable, measurable and observable rather than just a cut and paste from elements and P.C's	Based on stakeholder advice, this unit currently coded to reflect AQF level 2 outcomes have been redesigned to reflect the outcomes of AQF level 3. As part of redesign, the PE has been revised.
<b>FBPCEL3XXX Operate the reverse osmosis process and FBPCEL3XXX Operate the decanter process</b>			
39. STA	VIC	The Performance Evidence (PE) ideally should be demonstrable, measurable and observable rather than just a cut and paste from elements and P.C's	The PE in these units has been revised to increase specificity and clarity.
<b>FBPVIT3XXX Coordinate vineyard operations</b>			
40. STA	VIC	If the worker complete P.C 1.1, by default they compete P.C 1.3 - see above comment	These PCs cover different outcomes and both are required.