# **Farriery Project**

# Summary of Feedback, Responses and Actions



#### 20 February 2018

# Summary

This project included the redesign of one qualification, creation of 1 new qualification and skill set for bare foot trimmers and has 13 units of competency reviewed and updated, 6 new units, 5 imported from other training packages and 8 removed.

The following components have been developed to supersede the current training package components. These will be included in the ACM Animal Care and Management Training Package.

Component	Action	No. of Components
Qualifications	Redesign	1
Qualifications	New	1
Units of Competency	Review and update	13
Units of Competency	New	6
Units of Competency	Imported from other Training Packages	5
Imported units of competency	Deleted from qualification	8
Skill Sets	New	1

### Qualifications

Redesigned qualification	Qualification to be superseded
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ACM40X18 Certificate IV in Farriery	ACM30517 Certificate III in Farriery
ACM30X Certificate III in Equine Barefoot Care	New

#### Skills Sets

New Skill Sets
ACMSS000XX Basic Equine Hoof Care Skill Set

#### Consultation

Following is a summary of the issues and feedback raised during industry/public consultation, and the responses and actions taken that are related to these issues and feedback. This has involved consideration of the information provided, the views of industry stakeholders where known, and the views provided by the people who were part of the SME workshop process. Resolutions are constructed to take into account the needs and views of stakeholders to the extent possible, and to comply with the *Standards for Training Packages 2012*. The resolutions may represent a compromise on one or more stakeholder views with the aim of a workable outcome for industry, STAs and Training Providers.

## Industry Engagement

The following table lists the industry, training provider, government and other participants engaged in the review to-date.

Industry Sector	States Represented	Total Number
Industry Association (Ind Assoc)	VIC, WA, NSW, QLD	4
Registered Training Organisation (RTO)	QLD, SA, VIC, NSW, QLD, NT	7
Industry Business (Ind)	WA, TAS, VIC, NSW, QLD, SA, VIC,	65
Government Agency (Gov)	WA	1
Total		77

akeholder Comments and Identified Issues	Consideration and Proposed Resolution
CM40X18 Certificate IV in Farriery	
<ul> <li>NSW / that the scope of far the Certificate III in QLD / A few RTO staked NT / SA relating to delivery cohort if the AQF latence of the the control of the AQF latence of the the control of the AQF latence of the the the control of the the the the the the the the the certificate III in A few RTO staked of the the the certificate III in A few RTO staked of the the the certificate III in A few RTO staked of the the the certificate III in A few RTO staked of the the the certificate III in A few RTO staked of the the the certificate III in A few RTO staked of the the the the the the the the the the</li></ul>	<ul> <li>becoming self-employed. Preferred units to be added:</li> <li>BSBSMB303 Organise finances for the micro business</li> <li>BSBSMB305 Comply with regulatory, taxation and insurance requirements for micro business</li> <li>BSBWHS301 Maintain workplace safety</li> <li>HLTAID003 Provide first aid</li> <li>Adopted: MEM units relating to hand and power tools and different welding techniques were redeveloped into be redeveloped into reflect industry</li> <li>from other Training ed as no longer current cation during the id consultation stage.</li> <li>Adopted: Key concepts and content in non ACMFAR units removed from the qualification were captured and included in additional elements or performance criteria in selected units.</li> <li>Adopted: Advice on delivery via apprenticeship arrangements to be provided in the Companion Volume Implementation Guide (or other User Guide).</li> <li>Adopted: Advice about independent assessment to be provided in the CVIG with suggestions on how RTOs could undertake this. However, this advice is not</li> </ul>

Stakeholder Comments and	Identified Is	ssues	Consideration and Proposed Resolution
2. Industry/RTO	WA / NT / SA / TAS	<ul> <li>A number of changes to the proposed units in the skill set were suggested mainly by the equine barefoot trimmer stakeholders.</li> <li>A greater focus on nutrition, horse behaviour and anatomy and business skills was requested.</li> <li>There was a strong push to develop the Skill Set into a qualification</li> </ul>	Adopted: This draft / non-endorsed skill set will not proceed and will be replaced by the proposed Certificate III in Equine Barefoot Care developed during the consultation stage.
ACM30X18 Certificate III in I	Equine Bare	foot Care (NEW)	·
3. Industry/RTO	WA / NT / SA / TAS	<ul> <li>Strong industry feedback from the equine barefoot trimmers to have a nationally recognised qualification and consistent training.</li> <li>Additional units than those proposed in the Equine Hoof Care Skill Set were identified.</li> </ul>	Adopted: A new qualification was developed in response to strong industry feedback from the equine barefoot trimmers to have a nationally recognised qualification and consistent training. The Certificate III in Equine Barefoot Care will replace the draft Equine Hoof Care Skill Set.
ACMSS000XX Basic Equine	Hoof Care S	Skill Set (NEW)	
4. Industry/RTO	WA / NT / SA / TAS	The need for a basic equine hoof care skill set was identified for workers in regional and remote agriculture/livestock environments who may be required to trim hooves and replace shoes as part of their job role. This skill set was developed for workers who had limited access to farriers and may need to trim and shoe horses as a contingency measure.	Adopted: New Basic Equine Skill Set developed.
Non ACMFAR units			

Stakeholder Comments ar	d Identified Is	ssues	Consideration and Proposed Resolution
5. Industry/RTO	WA / NSW / QLD	ACMSUS401 Implement and monitor environmentally sustainable work practices Feedback was to make this unit an elective or remove from the qualification as it was not considered critical for the industry.	Adopted: The unit has been deleted from the qualification and the key concepts added to <i>ACMFAR406 Work effectively</i> <i>in the farriery industry</i> through the addition of Element 4 Maintain environmentally sustainable work practices. The majority of stakeholders did not agree with electives within the qualification so the unit could not be moved to the electives.
6. Industry Association	WA	BSBWHS301 Maintain workplace safety Feedback suggested replacing BSBWHS301 with AHCWHS301 Contribute to work health and safety processes	Not adopted: It was decided to retain the BSB unit as most farriers are self-employed and work autonomously requiring them to 'maintain' rather than 'contribute' to workplace safety.
7. Industry/RTO	VIC / NSW / WA / QLD / SA / TAS	AHCAGB301A Keep records for primary production business and SIRXINV002A Maintain and order stock Feedback indicated the units were dated and no longer appropriate for the gualification / industry	Adopted: Additional elements added to ACMFAR405 Organise and perform day-to-day farriery or hoof care industry activities to cover key concepts/content included in these units.
8. Industry/RTO	VIC / NSW / WA / QLD / SA	MEM05012C Perform routine manual metal arc welding and MEM05050B Perform routine gas metal arc welding A need for farriery specific units was identified as the proposed updated / transitioned MEM units are to have 3 prerequisites which are not closely aligned to farriery industry or repeat farriery specific content in other units.	Adopted: The MEM units have been removed from the qualification and replaced with a new unit combining key requirements of both units and made specific to farriery activities: See NEW UNIT ACMFAR314 Perform routine welding techniques for farriery activities
9. Industry/RTO	VIC / NSW / WA / QLD / SA	MEM05004C Perform oxy-acetylene welding Oxy-acetylene welding is not suitable/appropriate for farriery work	Adopted: Unit deleted from qualification – not appropriate for farriery work.

Stakeholder Comments a	and Identified Is	ssues	Consideration and Proposed Resolution	
10. Industry/RTO	VIC / NSW / WA / QLD / SA / TAS	MEM18001C Use hand tools and MEM18002B Use power tools/hand held operations A need for farriery specific units was identified as the proposed updated / transitioned MEM units are to have 3 prerequisites which are not closely aligned to farriery industry or repeat farriery specific content in other units.	Adopted: The MEM units have been removed from the qualification and replaced with a new unit combining key requirements of both units and made specific to farriery activities: See NEW UNIT ACMFAR315 Use and maintain hand and power tools for farriery or hoof care activities	
CMFAR301 Handle equ	ines safely dur	ing farriery or hoof care services		
11. Industry/RTO	WA / NSW / SA / TAS / QLD /	<ul> <li>Included more information on:</li> <li>Correct posture and stance for working with horses</li> <li>Shaping equine behaviour</li> <li>Add hoof care to title and to references in PCs</li> <li>Add new PC about shaping equine behaviour / training</li> <li>Add to Foundation skills – interact with others – providing instructions to owners/carers / having firm conversations</li> <li>Change restrain to control</li> </ul>	<ul> <li>Adopted: Suggested changes include: <ul> <li>Minor edits to performance criteria for clarity and 2 new PCs 3.5 and 3.6</li> <li>3.5 Adopt positions and posture to avoid injury and fatigue</li> <li>3.6 Take steps to shape equine behaviour to respon compliantly when handled</li> </ul> </li> <li>Minor edits to KE and change of title</li> </ul>	
12. Industry	WA / TAS	Include ACMEQU205 Apply knowledge of horse behaviour in the qualification and make a prerequisite	Not adopted: Most other stakeholders did not think includin a prerequisite was needed. Horse behaviour was addresse in more detail in the Knowledge Evidence instead.	
13.	VIC	Consider combining ACMFAR301,302 & 303 to reduce overlap – review ergonomics/manual handling with these units	Not adopted: Units have too much content to combine	

Stakeholder Comments a	nd Identified Is	ssues	Consideration and Proposed Resolution
14. Skills Impact	N/A	N/A	Coding of unit changed to reflect indicative AQF level 4 (Skills Impact coding policy)
15. Industry/RTO	WA / NSW / VIC	Focus on first aid for equines rather than humans Element 4 – prioritise safety of people over animals	Adopted: Minor edits to performance criteria and performance evidence and reflected this in the title of the unit
16. Industry	WA	More specific performance evidence suggested i.e. apply bandage to restrict bleeding, support injured leg or similar - demonstrated responses on models not appropriate.	Not adopted: Performance Evidence left broad for application to a range of contexts e.g. on-site retained instead of stable. Responding to first aid also left broad to cater for different contexts. Simulations included as it could be an animal welfare issue sourcing injured equines for assessment
ACMFAR305 Perform wel	ding tasks usi	ng a forge	
17. Industry/RTO	SA / WA	Unit is outdated and should be removed or an elective	Not adopted: Many consultation participants had the view that using a forge was a good/necessary skill for farriers to learn. They could choose to use once qualified/working.
18. Industry/RTO	VIC / WA / NT / QLD	Options for using either a gas forge and/or coke forge should be included in the unit and assessment requirements. Mandating both types of forges could be a barrier to many learners as not all employers use them. They are also expensive to set up and run.	Adopted: Option for gas and/or coke (solid fuel) included in the unit.
ACMFAR306 Repair and r	nanufacture h	and tools used in farriery	<u> </u>

Stakeholder Comments a	nd Identified Is	ssues	Consideration and Proposed Resolution
19. Industry/RTO	NSW / VIC / WA	Make an elective or delete – there was considerable debate over this unit – some said move to a higher level; others said manufacturing simple tools was a benefit to learners and saved them money, others stated the unit was not needed as most farriers could purchase their tools rather than make them. Combine this unit with ACMFAR315 Maintain and use hand and power tools	Not adopted: Unit retained but modified – see below
20. Industry/RTO	NSW / VIC / TAS / WA	Maintenance of tools is very important - cover in hand tools unit. Revise current unit to repair and manufacture tools. Too many tools need to be assessed - suggest reducing the number of tools to be assessed	Adopted: Maintenance of tools moved to ACMFAR315. The number of tools required for assessment reduced – options retained. Repairing tools also added to Performance Evidence
ACMFAR307 Make standa	rd shoes for a	range of equines	
21. Industry/RTO	QLD / VIC	Considerable discussion over the performance evidence with several suggestions put forward.	<ul> <li>Adopted: Change to performance evidence requirement:</li> <li>made one set (front and hind) of plain stamped shoes and one set of fullered shoes</li> <li>made three variances of the following standard shoes for healthy equines: <ul> <li>flat - 3/4 fullered and plain stamp</li> <li>concave</li> </ul> </li> </ul>
22. RTO	NSW	PE – modify selected pre-manufactured concave shoes – not make concave shoes (not commonly done in practice and expensive for RTOs)	Not adopted: see above
23. Industry/RTO	VIC	PC 2.2 not needed	Adopted: PC deleted

	and Identified Is	ssues	Consideration and Proposed Resolution
		hoeing plans for equines recoded to hoeing plans for equines	
24. Skills Impact	N/A	N/A	Coding of unit changed to reflect indicative AQF level 4 (Skills Impact coding policy)
25. Industry/RTO	SA / TAS	Include hoof care as well as shoeing plans	Adopted: change to title and throughout unit
26. Industry/RTO	NSW / QLD	Review list of non-veterinarian treatments in knowledge evidence	Adopted: list reviewed based on feedback provided
27. Industry/RTO	WA / NSW	Some wording changes suggested to PCs and Knowledge evidence	Adopted: wording changes - Minor changes for clarity. Some detail removed from Knowledge evidence
ACMFAR309 Fit shoes for shoes for normal health		hy equines recoded to ACMFAR409 Fit	
28. Skills Impact	N/A	N/A	Coding of unit changed to reflect indicative AQF level 4 (Skills Impact coding policy)
29. Industry/RTO	WA / NSW	Some wording changes suggested to PCs and Knowledge evidence	Adopted: wording changes
-	NSW	PCs and Knowledge evidence	Adopted: wording changes
29. Industry/RTO ACMFAR313 Trim equin 30. Industry/RTO	NSW	PCs and Knowledge evidence	Adopted: wording changes Adopted: Deleted references to 'dressing' hooves throughout unit – trim only. Minor edits to performance criteria to clarify intent of unit

Stakeholder Comments a	and Identified Is	sues	Consideration and Proposed Resolution
31. Industry/RTO	QLD / NSW / WA / VIC / NT	General support for merging the two MEM units into a specific farriery welding unit. Issue - MEM units due to be transitioned include 3 prerequisites which are not appropriate/closely aligned to welding required by farriers. The prerequisite units would add to the total number of units required in the qualification	Adopted: New unit developed specific to industry- replaces MEM5012C Perform routine metal arc welding and MEM5050B Perform routine gas metal arc welding
ACMFAR315 Use and ma	aintain hand and	d power tools for farriery or hoof care ac	tivities (New unit)
32. Industry/RTO	QLD / NSW / WA / VIC / NT	General support for merging the two MEM units into a specific farriery tools unit. Issue - MEM units due to be transitioned include 3 prerequisites which are not appropriate/closely aligned to farriery activities The prerequisite units would add to the total number of units required in the qualification. Add maintenance to this unit (ie remove from ACMFAR306.	Adopted: New unit developed. Maintenance of tools added to initial draft.
33. Industry/RTO	QLD / NSW / WA / VIC / NT	Significant discussions about the number of tools that needed to be assessed in the performance requirements. Some state 'all' tools, others suggested specific tools. Names and list of tools varied also.	Adopted: Due to lack of consensus about specific list of tools and about whether 'all' tools listed or a selected number of tools should be assessed in the Performance Evidence, validation draft specifies 15 tools (of 18 listed) as a compromise and to provide flexibility.
34. Industry/RTO	TAS	Performance evidence: List of tools in the performance evidence does not cater for trimmers ie too many tools need to be assessed. Suggest reducing	Not adopted: Most feedback indicated all tools or at least a majority of the listed tools were required to be assessed.

Stakeholder Comments	and Identified Is	ssues	Consideration and Proposed Resolution
		the number of tools required to be assessed	
ACMFAR316 Select and	fit hoof boots to	o meet individual equine need (New unit)	
35. Industry	TAS / SA / WA	Developed to address use of hoof protection boots and associated products for equines.	Adopted: Minor edits for clarity addressed. Unit included in Certificate III in Equine Barefoot Care only
		Feedback provided to clarify wording of some PCs	
ACMFAR317 Remove	e and replace ed	quine shoes <mark>(New unit)</mark>	
36. Industry	WA / NT	Developed to address need for people with limited access to a farrier to remove and replace a shoe. It is targeted for those in regional and remote areas.	Adopted: Unit developed and included in Basic Equine Hoof Care Skill Set and Certificate III in Equine Barefoot Care (as an elective) only.
ACMFAR401 Apply k	nowledge of eq	uine musculoskeletal system, biomecha	nics and pathology for effective hoof care (New unit)
37. Industry/ RTO	NSW / NT / QLD / VIC / TAS / SA WA	New unit requested during national SME meetings. Minor changes and inclusions made to Knowledge Evidence.	Adopted: Minor changes and inclusions made to unit provided in consultation sessions
38. Industry	TAS / SA / WA	<ul> <li>Feedback from some stakeholders suggested the unit is very big and should be split into two.</li> <li>Apply knowledge of equine musculoskeletal system and biomechanics</li> <li>Recognise and address equine pathologies for effective hoof care Other feedback suggested the splitting of the unit is a delivery issue and requested the unit be left as is.</li> </ul>	Not adopted: To be reviewed in the future. If feedback, once delivery commences, requires a splitting of the unit this could be addressed at a later stage.

Stakeholder Comments	and Identified Is	ssues	Consideration and Proposed Resolution		
ACMFAR402 Fit shoes to alleviate moderate abnormalities and defects in equines					
39. Industry	NSW	This unit requires higher level skills than Cert III level	Adopted: Coding of unit changed to reflect indicative AQF 4 level (Skills Impact coding policy)		
40. Industry	WA	Consider adding ACMFAR309 Select and fit shoes for normal healthy equines as a prerequisite	Not adopted: Could be addressed as a delivery issue ie advice provided in Companion Volume Implementation Guide		
41. Industry/RTO	QLD	Consider combining the two units ACMFAR402 and 403 – alleviate moderate and severe faults"	Not adopted: noted but not a view expressed by many stakeholders		
42. Industry/RTO	WA / NSW	Some wording changes suggested to PCs and Knowledge Evidence	Adopted: wording changes		
43. RTO/Industry	VIC / QLD / NSW	Discussions over whether remedial shoes must be handmade or could be modified pre-manufactured shoes for this unit. Most feedback suggested that some shoes should be handmade and others could be modified in the performance evidence	Adopted: Performance evidence reflects requirement for both handmade and modified shoes to be used		
CMFAR403 Fit shoes to	o alleviate sever	e abnormalities and defects in equines			
44. Industry	NSW	This unit requires higher level skills than Cert III level	Adopted: Coding of unit changed to reflect indicative AQF 4 level (Skills Impact coding policy)		
45. Industry	WA	Consider adding ACMFAR402 Fit shoes to alleviate moderate abnormalities and defects in equines as a prerequisite	Not adopted: Could be addressed as a delivery issue ie advice provided in Companion Volume Implementation Guide		
46. Industry/RTO	QLD	Consider combining the two units ACMFAR402 and 403 – alleviate moderate and severe faults"	Not adopted: noted but not a view expressed by many stakeholders		

Stakeholder Comments a	and Identified Is	ssues	Consideration and Proposed Resolution	
47. RTO/Industry	VIC / QLD / NSW	Discussions over whether remedial shoes must be handmade or could be modified pre-manufactured shoes for this unit. Most feedback suggested that an option should be included in the performance evidence.	Adopted: Performance evidence allows an option for both handmade and modified shoes to be used	
ACMFAR404 Use farriery	techniques to	accommodate special needs equines		
48. Industry	NSW	This unit requires higher level skills than Cert III level	Adopted: Coding of unit changed to reflect indicative AQF 4 level (Skills Impact coding policy)	
49. Industry	WA	Consider adding ACMFAR309 and ACMFAR401 as a prerequisite	Not adopted: Could be addressed as a delivery issue ie advice provided in Companion Volume Implementation Guide	
50. Industry	WA / NT / QLD	Element 4 could be made broader to reflect hoof protection (not only shoeing) to address special needs of equines.	Adopted: Element 4 revised	
		Some minor wording changes suggested to other PCs for clarity		
51. RTO	NSW	Only steel products to be used	Not adopted: Other feedback requested a broader view of hoof protection to reflect needs of equines	
52. Industry	NSW	Ensure lameness is addressed in the unit	Adopted: Lameness is addressed	
ACMFAR405 Organise an	d perform day	-to-day farriery <mark>or hoof care</mark> industry act	ivities	
53. Industry/RTOs		Include concepts covered in AHCAGB301A Keep records for primary production business and SIRXINV002A Maintain and order stock from units in old qualification in this unit.	Adopted: New elements 5 and 6 added and repetition from ACMFAR303 (re documentation) addressed in element 4. Code and title changed (previously <i>ACMFAR303 Perform</i> <i>routine day-to-day farriery industry activities</i> ). Changes were	

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution	
		Review / simplify wording for work placement	made to reflect the scope and level of work and breadth of industry which is predominantly self-employed or micro businesses.	
			Work placement requirements were added to this unit (hours apply across the whole qualification) to ensure that learners enrolled in a non-apprenticeship/traineeship pathway have practical on the job experience.	
54. Industry	TAS	Work placement hours are too high - difficult for trimmers to find supervised placements	Not adopted. For those on an apprenticeship they will do far more than the number of hours stipulated. For those who undertake this qualification outside of an apprenticeship, it will ensure they have the minimum required number of hours of work placement to learn the skills and undertake the assessment in a work place environment and will ensure assessment cannot just be done online.	
ACMFAR406 Work effective	ely in farriery	v industry		
55. Industry/RTO	NSW / WA / SA / TAS / VIC / QLD / NT	<ul> <li>Add more on:</li> <li>Customer service including: <ul> <li>Difficult conversations with owners / carers</li> <li>Providing information rather than advice</li> </ul> </li> <li>Awareness of insurance requirements <ul> <li>Inclusion of the rules of racing</li> <li>Ethics / animal welfare principles</li> <li>Social media</li> <li>Maintaining own health – physical and mental well-being / ergonomics</li> </ul> </li> </ul>	<ul> <li>Adopted: Code and title changed (previously ACMFAR302 Work effectively as a farrier). Unit reflects scope and level of work and industry responsibilities and requirements.</li> <li>New performance criteria 1.6, 2.3 and 2.4 <ul> <li>1.6 Comply with restrictions on advice that can be given and avoid perceptions of providing diagnostic or treatment advice which must be given by veterinarians</li> <li>2.3 Engage with social media responsibly according to workplace and relevant industry sector protocols</li> <li>2.4 Participate in conversations with equine owners or carers providing firm and clear information relating to equine health and animal welfare issues</li> </ul> </li> <li>New element 4. Maintain environmentally sustainable work practices</li> <li>New element 5. Manage personal health and fitness for inb rolo</li> </ul>	
		Incorporate keep concepts from ACMSUS401 Implement and monitor	job role.	

Stakeholder Comments and Identified Issues			Consideration and Proposed Resolution
		environmentally sustainable work practices)	

# Summary - Units of competency

Code	Title	Previous Code	Previous Title
ACMFAR301	Handle equines safely during farriery or hoof care services	ACMFAR301	Handle equines safely during farriery services
ACMFAR304	Respond to emergencies and apply first aid to equines	ACMFAR304	Respond to emergencies and apply first aid
ACMFAR305	Perform welding tasks using a forge	ACMFAR305	Perform welding tasks using a forge
ACMFAR306	Repair and manufacture hand tools used in farriery	ACMFAR306	Maintain, repair and manufacture hand tools used in farriery
ACMFAR307	Make standard shoes for a range of equines	ACMFAR307	Make standard shoes for a range of equines
ACMFAR308	Determine hoof care and shoeing plans for equines	ACMFAR308	Determine foot care and shoeing plans for equines
ACMFAR309	Select and fit shoes for normal healthy equines	ACMFAR309	Select and fit shoes for normal healthy equines
ACMFAR313	Trim equine hooves		
ACMFAR314	Perform routine welding techniques for farriery activities		
ACMFAR315	Use and maintain hand and power tools for farriery or hoof care activities		
ACMFAR316	Select and fit hoof boots to meet needs of equines		
ACMFAR317	Remove and replace equine shoes		
ACMFAR401	Apply knowledge of equine musculoskeletal system, biomechanics and pathology for effective hoof care		
ACMFAR402	Fit shoes to alleviate moderate abnormalities and defects in equines	ACMFAR310	Fit shoes to alleviate moderate faults and defects in equines
ACMFAR403	Fit shoes to alleviate severe abnormalities and defects in equines	ACMFAR311	Fit shoes to alleviate severe faults and defects in equines
ACMFAR404	Use farriery techniques to accommodate special needs equines	ACMFAR312	Use farriery techniques to accommodate special needs equines

Code	Title	Previous Code	Previous Title
ACMFAR405	Organise and perform day-to-day farriery or hoof care industry activities	ACMFAR303	Perform routine day-to-day farriery industry activities
ACMFAR406	Work effectively in farriery industry	ACMFAR302	Work effectively as a farrier