Modification history

| Release | Comments |
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| Release 1 | This version released with the ACM Animal Care and Management Training Package Version 1.0. |

| ACMCAN402 | Manage enclosures and exhibits |
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| Application | This unit of competency describes the skills and knowledge required to supervise animal care and housing operations, supervise staff, and implement plans for the commissioning of new or renovated enclosures or exhibits.  This unit applies to senior or more experienced keepers with extensive zoo keeping or related experience who supervise others and provide and communicate solutions to a range of predictable and sometimes unpredictable problems.  No occupational licensing, legislative or certification requirements are known to apply to this unit at the time of publication.  NOTE: The terms 'occupational health and safety' (OHS) and 'work health and safety' (WHS) generally have the same meaning in the workplace. In jurisdictions where the national model WHS legislation has not been implemented, RTOs must contextualise the unit of competency by referring to current OHS legislative requirements. |
| Prerequisite Units | Nil |
| Unit Sector | Captive Animals (CAN) |

| Element | Performance criteria |
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| Elements describe the essential outcomes. | Performance criteria describe the performance needed to demonstrate achievement of the element. |
| 1. Supervise enclosure and exhibit staff | 1.1 Identify personnel, material and equipment required to manage and maintain enclosures and exhibits  1.2 Arrange recruitment and induction of staff  1.3 Develop and coordinate rosters to balance job requirements, responsibility levels and skill development opportunities  1.4 Communicate and enforce safe work practices for all staff  1.5 Review work operations and improve operational efficiency  1.6 Identify staff skills and knowledge gaps and arrange training |
| 2. Supervise animal care and housing operations | 2.1 Monitor enclosure and exhibit security according to WHS and animal welfare requirements and prepare recommendations for improvements  2.2 Assess and evaluate animal care strategies in consultation with animal handlers and other relevant staff members  2.3 Monitor enclosure and exhibit maintenance works  2.4 Implement environmentally safe pest control procedures as required  2.5 Initiate urgent maintenance works  2.6 Update animal housing maintenance records |
| 3. Implement plans for new or renovated enclosures and exhibits | 3.1 Review current exhibit status in consultation with staff  3.2 Submit exhibit development and renovation proposals to management for consideration  3.3 Identify and assess factors that may impact on commissioning of new or renovated enclosures and exhibits  3.4 Develop, review and evaluate operating procedures for new or renovated exhibits in consultation with relevant departments and staff  3.5 Brief staff on revised operating procedures  3.6 Update facility master plan |

| Foundation Skills  This section describes those language, literacy, numeracy and employment skills that are essential for performance in this unit of competency but are not explicit in the performance criteria. | |
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| Skill | Description |
| Writing | * Produce operational documents that communicate clear messages to the audience |
| Oral communication | * Interact effectively with staff to ensure work is completed in a timely and safe manner * Present proposals to management with confidence |

| Unit Mapping Information | | | |
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| Code and title current version | Code and title previous version | Comments | Equivalence status |
| ACMCAN402 Manage enclosures and exhibits | ACMCAN402A Manage enclosures and exhibits | Updated to meet Standards for Training Packages | Equivalent unit |

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| Links | Companion Volumes, including Implementation Guides, are available at VETNet: <https://vetnet.education.gov.au/Pages/TrainingDocs.aspx?q=b75f4b23-54c9-4cc9-a5db-d3502d154103> |

| TITLE | Assessment requirements for ACMCAN402 Manage enclosures and exhibits |
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| Performance Evidence | |
| An individual demonstrating competency must satisfy all of the elements and performance criteria in this unit.  There must be evidence that the individual has managed the operations of animal enclosures and exhibits, including:  supervised a team of at least three people to carry out work on an enclosure or exhibit  submitted a minimum of two proposals to management to develop or renovate an enclosure  implemented the plans for the commissioning of at least one new or renovated enclosure or exhibit  maintained accurate records. | |

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| Knowledge Evidence |
| An individual must be able to demonstrate the knowledge required to perform the tasks outlined in the elements and performance criteria of this unit. This includes knowledge of:  principles and practices of enclosure and exhibits management  animal biology and husbandry requirements relevant to enclosures and exhibits  animal husbandry manuals and other recordkeeping requirements  educational and interpretive functions of enclosures  environmental enrichment related to exhibit species  exhibit maintenance and security requirements  institution master plan and collection management policy  pest identification and management techniques  principles of animal welfare and ethics  principles of enclosure landscaping and horticulture  principles and protocols for enclosure or exhibit design, including aesthetics, function and effects of introduced fixtures and features  principles of naturalistic landscaping for enclosures and exhibits  relevant facility policies and procedures, including WHS and emergency procedures, animal welfare, ethics, hygiene standards and other industry guidelines  relevant federal and state or territory legislation and codes of practice  safe work practices  security control principles  specialist enclosures for different animals  workplace hygiene standards, disinfectants, cleaning agents, cleaning techniques and cleaning equipment and materials. |

| Assessment Conditions |
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| Assessment of skills must take place under the following conditions:   * physical conditions:   an environment that accurately reflects a real workplace setting   * resources, equipment and materials:   a range of animal enclosures and exhibits  equipment and resources appropriate to work undertaken in an animal care environment   * specifications:   access to organisational policies and procedures  current WHS legislation and regulations and relevant state/territory animal welfare regulations   * relationships (internal and/or external):   interactions with team members.  Assessors of this unit must satisfy the requirements for assessors in applicable vocational education and training legislation, frameworks and/or standards. |

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